



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

06/18/2020
(Sent via email)

Deborah Nordberg
Shepherds Gate
203 S 77th Ave
Yakima, WA 98908

IDR RESULTS

AFH License #729500

Dear Ms. Nordberg:

Thank you for participating in the Informal Dispute Resolution (IDR) process on June 18, 2020. This letter is a follow-up regarding the result of your IDR. During the IDR, the panel addressed citations identified in the Statement of Deficiencies (SOD) report dated February 6, 2020. As discussed during the IDR, the panel considered the following information:

- Written materials presented by the adult family home;
- Oral statements and explanations offered by the adult family home;
- Records gathered by the Residential Care Services (RCS) regional staff; and
- Oral statements and explanations offered by RCS staff.

After careful review and consideration, the panel decided not to change the SOD report dated February 6, 2020.

Next Steps:

- If you have not done so already, you must begin the process of submitting attestation(s) for disputed deficiency or deficiencies immediately.
- Contact the local field manager if you need clarification related to the SOD report.
- Within five calendar days after you receive this letter, complete and return the “Plan/Attestation Statement” for all disputed deficiencies.
 - For each disputed deficiency, indicate the date you have or will have corrected each one.
 - Next to each disputed deficiency, sign and date certifying that you have or will correct each disputed deficiency.
 - Mail the “Plan/Attestation Statement” with original signatures to:

Chana White, Field Manager
Residential Care Services
Region 1, Unit C
3611 River Road, Suite 200
Yakima, WA 98902

- You must complete corrections within 45 days or less if directed by the department after review of your proposed correction dates.

If you have any questions, please contact me at (360) 725-2383.

Sincerely,

Mike Tornquist
IDR Program Manager
Residential Care Services

cc: Field Operations Office Chief, RCS
Regional Administrator, Region 1
Field Manager, Region 1, Unit C
Statewide Long Term Care Ombuds
Regional Long Term Care Ombuds
Central File
IDR File