



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

October 8, 2019

Terina I Cook
CARING HEARTS ADULT FAMILY HOME
3019 W 2nd St
Anacortes, WA 98221

RE: CARING HEARTS ADULT FAMILY HOME License #692000

Dear Provider:

On October 8, 2019 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated August 19, 2019.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:
Patricia Johnson, Licensor.

If you have any questions please, contact me at (360) 651-6872.

Sincerely,

Jennifer Witman, Field Manager
Region 2, Unit B
Residential Care Services



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

Statement of Deficiencies	License #: 692000	Completion Date
Plan of Correction	CARING HEARTS ADULT FAMILY HOME	August 19, 2019
Page 1 of 3	Licensee: TERINA COOK	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

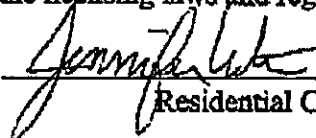
The department has completed data collection for the unannounced on-site full inspection of:
8/14/2019

CARING HEARTS ADULT FAMILY HOME
3019 W 2nd St
Anacortes, WA 98221

The department staff that inspected the adult family home:
Megan Wylie, BSN, Licensor

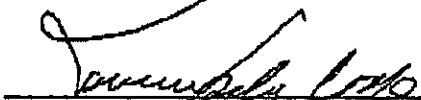
From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit B
3906-172nd St NE, Suite #100
Arlington, WA 98223
(360)651-6872

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services

8/19/19
Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.


Provider (or Representative)

9-13-19
Date

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 692000	Completion Date
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WAC 388-76-10265 Tuberculosis Testing Required.

(1) The adult family home must develop and implement a system to ensure the following persons have tuberculosis testing within three days of employment:

(d) Caregiver;

This requirement was not met as evidenced by:

Based on observation, interview and record review Staff A (Provider) failed to ensure one of two sampled staff (Staff B) was tested for tuberculosis (TB) within three days of hire. This failure placed all residents in the home at risk for exposure to a communicable disease and a decreased quality of life.

Findings included...

Staff B was hired on 02/06/19 to provide care and services to residents on the night shift. Record review revealed Staff B had a negative two step TB (Tuberculosis) test completed in 2015 but did not have a one step TB test within 3 days of hire. Staff A stated, at approximately 11:00 AM on 08/14/19 that she was not aware that Staff B required a TB test within 3 days.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, CARING HEARTS ADULT FAMILY HOME is or will be in compliance with this law and / or regulation on

(Date) 8/21/19

In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency. *This code for "3 days of hire" is clearly being used against its initial intent, to ensure every TB testing for new hires. This staff A was already tested prior to hire, and thus posed no risk to any resident... ever*

Terina Cook
Provider (or Representative)

8/29/19
Date

WAC 388-76-10315 Resident record Required. The adult family home must:

(1) Create, maintain, and keep records for residents in the home where the resident lives and ensure that the records:

(a) Contain enough information so home can provide the needed care and services to each resident;

This requirement was not met as evidenced by:

Based on interview and record review Staff A (Provider) failed to ensure all records necessary to provide care and services to the resident were maintained on site at all times for one of two sampled residents (Resident #3). This failure placed Resident #3 at risk for unmet care needs and a decreased quality of life.

Findings included...

Resident #3 was admitted to the home on [redacted] 18 with multiple diagnoses and was admitted to hospice care on 06/15/19. Resident #3's most recent assessment available in the home was dated 11/09/18 and was combined with a negotiated care plan (NCP) that was most recently updated

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on 12/20/18. An undated notation was observed on the NCP that stated the resident started hospice on 06/15/19 and "home health will come 1x a week or sooner as needed"

Staff A stated, during an interview at approximately 2:00 PM, that hospice had completed an updated assessment but she did not have it available in the home. The Provider contacted hospice and received a copy of the hospice assessment.

Staff A stated, at approximately 2:30 PM on 08/14/19, that hospice never gave her the updated assessment and the family had a copy.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, CARING HEARTS ADULT FAMILY HOME is or will be in compliance with this law and / or regulation on

(Date) 8/14/19. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

inspectors hospice update, and her office neglected multiple pleas to look at scanned paperwork to verify. The claim of resident risk is obvious and arbitrary, as the care plan was unaltered by Hospice update.

Terina Cook
 Provider (or Representative)

9/13/19
 Date

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