



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION

800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

February 4, 2020

Belen Ortiz
EVERGREEN SPRINGS
14808 SE RIVERCREST DR
VANCOUVER, WA 98683

RE: EVERGREEN SPRINGS License #691601

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on January 30, 2020 for the deficiency or deficiencies cited in the report/s dated December 6, 2019 and found no deficiencies.

The Department staff who did the inspection:
Sarah Bjork, Licensor

If you have any questions please, contact me at (360) 397-9549.

Sincerely,

B. McCoy FOR Karyl Ramsey

Karyl Ramsey, Field Manager
Region 3, Unit E
Residential Care Services



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800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

Statement of Deficiencies	License #: 691601	Completion Date
Plan of Correction	EVERGREEN SPRINGS	December 6, 2019
Page 1 of 3	Licensee: Belen Ortiz and Steven Ortiz	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of:
12/4/2019

EVERGREEN SPRINGS
7100 SE Evergreen Hwy
Vancouver, WA 98664

The department staff that inspected the adult family home:
Sarah Bjork, Licensor

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit E
800 NE 136th Avenue, Suite#220
Vancouver, WA 98684
(360)397-9549

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

YB the Coy For KAREL Ramsey
Residential Care Services

12-9-19
Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

[Signature]
Provider (or Representative)

12-26-2019
Date

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 691601	Completion Date
Plan of Correction	EVERGREEN SPRINGS	December 6, 2019
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WAC 388-76-10750 Safety and maintenance. The adult family home must:

(1) Keep the home both internally and externally in good repair and condition with a safe, comfortable, sanitary, homelike environment that is free of hazards;

This requirement was not met as evidenced by:

Based on observation and interview the provider failed to keep the home safe and in good condition when various repairs were needed through out the home. This failure placed six of six residents (Resident #1, Resident #2, Resident #3, Resident #4, Resident #5, and Resident #6) at risk for injury and for not experiencing a homelike environment.

Findings included...

A tour of the home was conducted at 10:40 am during a full inspection which took place on 12/04/19. At 10:50 am, the primary bathroom was observed. Four out of the five light bulbs above the sink were dark and were not functioning when the light switch was on. The only other lighting in the room was a dim light located above the shower, which was on the other side of a divider wall. The door located in the bathroom, which exited to the hallway where Bedroom A, Bedroom B, and Bedroom C were located, did not contain internal parts which would allow the door to latch when shut.

The kitchen was observed at 11:00 am and neither cabinet door was attached on the cabinet located underneath the sink. Staff B (on-call caregiver) reported she thought the provider's husband was in the process of making repairs to the disposal and had removed the doors to allow space to work.

Bedroom B was observed at 11:10 am. No smoke detector was observed in the bedroom. A round, empty area with wiring was noted on Bedroom B's ceiling which appeared to be where a smoke detector had been located. Resident #1, who occupied the bedroom, stated it was taken down because it was not working correctly.

Bedroom C was observed at 11:20 am. An outlet located near the sliding glass door was observed to not have a cover, allowing the wiring to be exposed and accessible. A large box-shaped plug was plugged into the outlet which connected to the cable outlet. Staff B stated it was the cable, which was noted to be in the bedroom.

Staff H, the provider's spouse who provided maintenance for the home, arrived at 11:45 am and installed a new smoke detector in Bedroom B and repaired the outlet in Bedroom C. An email received from the provider at 1:24 pm on 12/05/19 included photos of the repaired door knob and five functioning lights in the bathroom and the repaired outlet.

This deficiency was cited on 08/19/19.

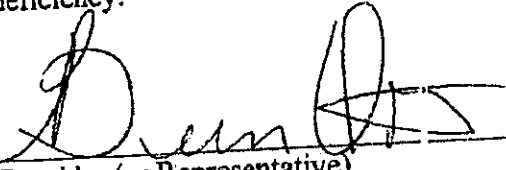
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License #: 691601
EVERGREEN SPRINGS
Licensee: Belen Ortiz and Steven Ortiz

Completion Date
December 6, 2019

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, EVERGREEN SPRINGS is or will be in compliance with this law and / or regulation on (Date) 12-6-19. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.



Provider (or Representative)

12-26-19
Date

This document was prepared by Residential Care Services for the Locator website.