



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20816 44th Ave West, Suite 240, Lynnwood, WA 98036-7744

January 7, 2020

Nellya Y Shepel
LOVE AND CARE
13231 28TH AVE SE
MILL CREEK, WA 98012

RE: LOVE AND CARE License #676100

Dear Provider:

On December 27, 2019 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated September 19, 2019.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:
Jesse Diaz, Community Complaint Investigator

If you have any questions please, contact me at (425) 670-6061.

Sincerely,

A handwritten signature in cursive script that reads "Brenda Mooney".

Brenda Mooney, Field Manager
Region 2, Unit I
Residential Care Services



STATE OF WASHINGTON
 DEPARTMENT OF SOCIAL AND HEALTH SERVICES
 AGING AND LONG-TERM SUPPORT ADMINISTRATION
 20816 44th Ave West, Suite 240, Lynnwood, WA 98036-7744

RECEIVED
 OCT 10 2019
 DSHS/AL TSA/RCS

Statement of Deficiencies	License #: 676100	Completion Date
Plan of Correction	LOVE AND CARE	September 19, 2019
Page 1 of 3	Licensee: NELLYA SHEPEL	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of:
 8/23/2019

LOVE AND CARE
 13231 28TH AVE SE
 MILL CREEK, WA 98012

The department staff that inspected the adult family home:
 Jesse Diaz, BSN, RN, Community Complaint Investigator

From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 2, Unit I
 20816 44th Ave West, Suite 240
 Lynnwood, WA 98036-7744
 (425)670-6061

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Brenda Sporey
 Residential Care Services

9/25/2019
 Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

Nellya Shepel
 Provider (or Representative)

10/8/19
 Date

This document was prepared by Residential Care Services for the Locator website.

WAC 388-112A-0610 Who is required to complete continuing education training each year, how many hours of continuing education are required, and when must they be completed?

(1) Adult family homes.

(d) Continuing education must include one half hour per year on safe food handling in adult family homes as described in RCW 70.128.250 when the long-term worker does not maintain a food handler's permit.

This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) Provider failed to ensure two of two staff, Staff A and Staff B, completed one half hour per year of continuing education on safe food handling or maintain a food handler's permit. This failure placed the only resident, Resident #1, at risk for food borne illness related to unsafe food handling.

Findings included...

Review of AFH administrative records on 08/22/19 at 10:30 AM showed Staff A, the Provider, and Staff B, a caregiver, required one half hour of continuing education on safe food handling or a food handler's permit.

Further review showed Staff A and Staff B did not complete the one half hour of continuing education requirement and did not maintain a current food handler's permit.

During an interview on 08/22/19 at 10:30 AM, the Provider stated that she did not complete the continuing education requirement or maintain a food handler's permit, and stated that Staff B also did not complete the continuing education requirement or maintain a food handler's permit.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, LOVE AND CARE is or will be in compliance with this law and / or regulation on (Date) 8/26/2019. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Nellya Shepel
Provider (or Representative)

10/3/2019
Date

WAC 388-112A-0610 Who is required to complete continuing education training each year, how many hours of continuing education are required, and when must they be completed?

(1) Adult family homes.

(b) If exempt from certification as described in RCW 18.88B.041 , long-term care workers must complete twelve hours of continuing education by their birthday each year.

(i) Unless voluntarily certified as a home care aide under chapter 18.88B RCW, the continuing education does not apply to registered nurses and licensed practical nurses licensed under

chapter 18.79 RCW.

(ii) Continuing education requirements under subsection (1)(b) of this section do not apply to certified nursing assistants and persons with special education training and an endorsement granted by the superintendent of public instruction, as described in RCW 28A.300.010 .

This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) Provider failed to ensure two of two staff, Staff A and Staff B, completed twelve hours of continuing education by their birthday each year. This failure placed the AFH resident, Resident #1, at risk for receiving care and services from unqualified caregivers.

Findings included...

Review of AFH administrative records on 08/22/19 at 10:30AM showed Staff A, the Provider, required twelve hours of continuing education between 05/17/18 and 05/17/19.

Further review of AFH administrative records showed the Provider did not complete twelve hours of continuing education between 05/17/18 and 05/17/19. The Provider completed twenty-one hours of continuing education between 03/06/18 and 03/13/18. However these dates were before her birthday.

During an interview on 08/22/19 at 10:30 AM, the Provider acknowledged that she did not complete twelve hours of continuing education within the required period.

Review of AFH administrative records on 08/22/19 at 10:30 AM showed Staff B, a caregiver, required twelve hours of continuing education between 04/27/18 and 04/27/19.

Further review of AFH administrative records on 08/22/19 at 10:30 AM showed Staff B did not have any records showing that she completed twelve hours of continuing education by her birthday.

During an interview on 08/22/19 at 10:30 AM, the Provider stated that Staff B did not complete any continuing education within the required period.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, LOVE AND CARE is or will be in compliance with this law and / or regulation on (Date) 8/24/2019. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Nellya Shepel
Provider (or Representative)

10/5/2019
Date

This document was prepared by Residential Care Services for the Locator website.