



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 98907, Lakewood, WA 98496

April 26, 2016

Avis Cartier
CARTIERS ADULT FAMILY HOME
PO BOX 98072
LAKEWOOD, WA 98498

RE: CARTIERS ADULT FAMILY HOME License #663200

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on April 19, 2016 for the deficiency or deficiencies cited in the report/s dated January 14, 2016 and found no deficiencies.

The Department staff who did the inspection:
Kathleen Edder, Adult Family Home Licensors

If you have any questions please, contact me at (253) 983-3826.

Sincerely,

A handwritten signature in black ink, appearing to read "Lisa Cramer".

Lisa Cramer, Field Manager
Region 3, Unit A
Residential Care Services



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 98907, Lakewood, WA 98496

Statement of Deficiencies	License #: 663200	Completion Date
Plan of Correction	CARTIERS ADULT FAMILY HOME	January 14, 2016
Page 1 of 10	Licensee: AVIS CARTIER	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of:
1/7/2016

CARTIERS ADULT FAMILY HOME
10920 101ST AVE SW
LAKEWOOD, WA 98498

RECEIVED

FEB 2 2016

DSHS RCS Region 3

The department staff that inspected the adult family home:
Kathleen Edder, Adult Family Home Licenser

From:

DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit A
PO Box 98907
Lakewood, WA 98496
(253)983-3826

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services

1/15/16
Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.


Provider (or Representative)

2-15-16
Date

2/3/16
3/13

Statement of Deficiencies	License #: 663200	Completion Date
Plan of Correction	CARTIERS ADULT FAMILY HOME	January 14, 2016
Page 2 of 10	Licensee: AVIS CARTIER	

WAC 388-76-10161 Background checks Who is required to have.

(2) The adult family home must ensure that all caregivers, entity representatives, and resident managers who are employed directly or by contract after January 7, 2012, have the following background checks:

- (a) A Washington state name and date of birth background check; and
- (b) A national fingerprint background check.

This requirement was not met as evidenced by:

Based on interviews and record reviews, the adult family home failed to ensure 2 of 10 Staff (C and D) had obtained the results of a Washington state name and date of birth background check and a national fingerprint background check. This failure placed 5 of 5 residents (#1, #2, #3, #4, and #5) at risk for unsupervised access by individuals with possible disqualifying criminal histories.

Findings include:

All interviews and record reviews took place on 01/07/16 unless otherwise noted.

Caregiver C:

In an interview, Caregiver A reported Caregiver C "comes here every 4 or 5 months to help out." The Provider said Caregiver C "comes in and cooks," but did not provide personal care.

Record review revealed a contract signed 1/5/15 between the Provider and Caregiver C for her services, which were not specified.

Record review did not reveal a Washington state name and date of birth background check for Caregiver C.

Caregiver D:

In an interview, Caregiver A reported Caregiver D "volunteers to drive" the residents places and "take them shopping."

The Provider said when she hired Caregiver D: "She got her CNA, but didn't pass, so I didn't let her keep working."

Record review revealed no hire date for Caregiver D, but there was an "Employee Warning Notice" regarding care issues and performance concerns addressed to her and signed by the Provider dated 3/12/15.

Record review noted no Washington State name and date of birth background check and no national fingerprint background check for Caregiver D.

When asked about these, the Provider said she didn't realize the background check information was not in the records.

Statement of Deficiencies	License #: 663200	Completion Date
Plan of Correction	CARTIERS ADULT FAMILY HOME	January 14, 2016
Page 3 of 10	Licensee: AVIS CARTIER	

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, CARTIERS ADULT FAMILY HOME is or will be in compliance with this law and / or regulation on (Date) 1-27-16. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Avis G. Cartier
Provider (or Representative)

1-31-16
Date

WAC 388-76-10181 Background checks Employment: Nondisqualifying information.

(1) If any background check results show that an employee or prospective employee has a criminal conviction or pending charge for a crime that is not disqualifying under chapter 388-113 WAC, then the adult family home must:

- (a) Determine whether the person has the character, competence and suitability to work with vulnerable adults in long-term care; and
- (b) Document in writing the basis for making the decision, and make it available to the department upon request.

This requirement was not met as evidenced by:

Based on observation, interviews and record review, the adult family home (AFH) failed to ensure that a Character, Competence, and Suitability review had been completed for 1 of 10 Staff (B). This failure placed 5 of 5 residents (#1, #2, #3, #4, and #5) at risk for unsupervised access by an individual whose background had not been reviewed and approved by the Provider or Resident Manager.

Findings include:

All observation, interviews, and record review took place on 1/7/16 unless otherwise noted.

Observation during the inspection of the home noted that Caregiver B arrived in the afternoon to provide some paperwork for Caregiver A. She said she had been working for the AFH for a "couple of months" and determined that she had started working there in early [REDACTED] of 2015. When interviewed, Caregiver A said Caregiver B was "only here on the weekends," and was "more like an on-call person."

Record review revealed Caregiver B had the results of a national fingerprint background check review dated 4/3/15. The review was an "ABC" letter reporting negative findings. Review of the negative findings revealed that both of the convictions listed were not disqualifying under chapter 388-113 WAC.

There was no documentation of a Character, Competence, and Suitability review in Caregiver B's file.

When interviewed, Caregiver A said she had been assembling the employee paperwork for

Statement of Deficiencies	License #: 663200	Completion Date
Plan of Correction	CARTIERS ADULT FAMILY HOME	January 14, 2016
Page 4 of 10	Licensee: AVIS CARTIER	

Caregiver B and didn't realize they needed the Character, Competence, and Suitability review in her file.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, CARTIERS ADULT FAMILY HOME is or will be in compliance with this law and / or regulation on (Date) 1/31/16. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Avis Cartier
Provider (or Representative)

1/31/16
Date

WAC 388-76-10355 Negotiated care plan. The adult family home must use the resident assessment and preliminary care plan to develop a written negotiated care plan. The home must ensure each resident's negotiated care plan includes:

- (7) If needed, a plan to:
 - (a) Follow in case of a foreseeable crisis due to a resident's assessed needs;
 - (b) Reduce tension, agitation and problem behaviors;
 - (c) Respond to resident's special needs, including, but not limited to medical devices and related safety plans;
 - (d) Respond to a resident's refusal of care or treatment, including when the resident's physician or practitioner should be notified of the refusal;

This requirement was not met as evidenced by:

Based on observations, interviews, and record reviews, the adult family home (AFH) failed to ensure the negotiated care plans (NCP) for 2 of 5 residents (#2 and #5) included safety plans to follow in the event of increased agitation or mental health concerns. This failure placed the residents at risk for escalated symptoms and possible harm in a mental health crisis.

Findings include:

All observations, interviews, and record reviews took place on 1/7/16 unless otherwise noted.

Resident #2:

Resident #2 was admitted to the home on [redacted] 07 with diagnoses including [redacted] among others.

Observations during the inspection of the home revealed the resident was just leaving to go out when this licenser arrived in the morning. Caregiver A said Resident #2 was going "out shopping." He was gone for most of the day and returned at about 3:15 in the afternoon. Immediately upon his return, Caregiver A was observed to search the resident's backpack and his coat pockets in his presence.

When asked about this, Caregiver A reported the resident was "a hoarder," and often hid things

Statement of Deficiencies	License #: 663200	Completion Date
Plan of Correction	CARTIERS ADULT FAMILY HOME	January 14, 2016
Page 5 of 10	Licensee: AVIS CARTIER	

like cigarettes and food in his belongings and his coat pockets. She said they had started searching him when "we found eggshells about one-and-a-half years ago." She said the staff at the AFH "had a meeting about it."

In the afternoon, the resident was observed to move around in the home independently visiting the other residents in their rooms, and went outside to smoke briefly. When interviewed, the resident was talkative and rambling in his conversation. He spoke at length about different places where he had lived in the past, and was difficult to redirect. He did not answer any questions about the searches.

Record review of Resident #2's NCP, which had been revised and dated 1/15/15, revealed no mention of the plan to search the resident's backpack and pockets whenever he returned from outings. There were no instructions as to how and when to conduct these searches or what items were appropriate to confiscate. There was no agreement by the resident or his representative that these searches were part of his behavior plan, and no instructions as to how to respond if the resident objected or when to call his practitioner.

Resident #5:

Resident #5 was admitted to the home on [REDACTED] 15 with diagnoses including [REDACTED] among others.

Observations during the inspection of the home revealed Resident #5 was out of the home in the morning and early afternoon. Caregiver A reported Resident #5 was attending an Adult Day Care program. Resident #5 returned to the home in the afternoon and was observed moving around the home independently and visiting with the other residents. When this licenser asked to speak with him, he said "I'd rather not," and avoided this licenser for the remainder of the inspection.

When interviewed, Caregiver A said the resident received regular visits from his Community Nurse Specialist (CNS), who monitored his mental health and set up his medication organizer.

Record review revealed a "Monitoring Plan" updated by the CNS and dated 3/11/15. The Plan outlined the resident's mental and behavioral status and described ways to monitor the resident's behavior and help him maintain a successful placement at the AFH. The Plan stated specifically: "I will monitor my intake of caffeine, nicotine, and fluids to avoid irritability, agitation, or increased paranoia."

Review of the resident's NCP dated 2/25/15 revealed no mention of these issues other than "staff will monitor for any changes and document." The NCP had not been updated to reflect any of the information contained in the Monitoring Plan. The NCP did not mention the resident's sensitivity to caffeine, nicotine, and fluids, it did not describe any behaviors that might signal increased agitation or paranoia, and had no recommendations on how to help the resident deescalate should these behaviors occur. There was no plan in place in the event of a crisis, and no instructions as to when the resident's practitioner or ARNP should be called.

The Monitoring Plan also gave specific instructions as to how to reassure the resident should his [REDACTED] residual symptoms require assistance and reassurance." None of those

Statement of Deficiencies	License #: 663200	Completion Date
Plan of Correction	CARTIERS ADULT FAMILY HOME	January 14, 2016
Page 6 of 10	Licenser: AVIS CARTIER	

instructions were included in the WCP.

When interviewed, the Provider said she had a "Social Worker coming in to help with the Negotiated Care plans. We'll take care of that."

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, CARTIERS ADULT FAMILY HOME is or will be in compliance with this law and / or regulation on (Date) 1/31/16. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Avis A. Cartier
Provider (or Representative)

1/31/16
Date

WAC 388-76-10415 Food services. The adult family home must:

(1) Ensure that the safe food handling training requirements of chapter 388-112 WAC are met; and

This requirement was not met as evidenced by:

Based on observations, interviews, and record review, the adult family home (AFH) failed to ensure that the Resident Manager (RM) had a valid food handler's card. This placed 5 of 5 residents (#1, #2, #3, #4, and #5) at risk for foodborne illness due to mishandling or improper food storage.

Findings include:

All observations, interviews, and record review took place on 1/7/16 unless otherwise noted.

Observations during the inspection of the home revealed the RM to come and go from the home several times. He assisted to test the smoke detectors, moved the emergency water supply from the garage for observation, and participated in interviews. Caregiver A reported that she was the caregiver on duty that day and it was the RM's day off.

Record review revealed no documentation of a Food Handler's card for the RM.

When interviewed, the Provider said "he has it with the Department of Health."

As of 1/11/16, that documentation had not been received by this licenser.

This is a repeated deficiency cited 5/17/14.

Statement of Deficiencies	License #: 663200	Completion Date
Plan of Correction	CARTIERS ADULT FAMILY HOME	January 14, 2016
Page 7 of 10	Licensee: AVIS CARTIER	

Attestation Statement:

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, CARTIERS ADULT FAMILY HOME is or will be in compliance with this law and / or regulation on (Date) 1/31/16. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Avis A. Carter
Provider (or Representative)

1/31/16
Date

WAC 388-76-10430 Medication system.

- (2) When providing medication assistance or medication administration for any resident, the home must ensure each resident:
- (d) Receives medications as required.

This requirement was not met as evidenced by:

Based on observation, interviews, and record reviews, the adult family home failed to ensure that 1 of 5 residents (#5) received a medication as ordered by his physician. This placed the resident at risk for medical or psychological harm from receiving his medication incorrectly.

Findings include:

All observation, interviews, and record reviews took place on 1/7/16 unless otherwise noted.

Resident #5 was admitted to the home on [REDACTED] 15 with diagnoses including [REDACTED] among others.

Observations during the inspection of the home revealed Resident #5 was out of the home in the morning and early afternoon. Caregiver A reported he was attending an Adult Day Care program. Resident #5 returned to the home in the afternoon and was observed moving around the home independently and visiting with the other residents. When this licensor asked to speak with him, he said "I'd rather not," and avoided this licensor for the remainder of the inspection.

When interviewed, Caregiver A said the resident received regular visits from his Community Nurse Specialist (CNS), who monitored his mental health and set up his medication organizer.

Record review revealed that the resident's most recent medication list was signed by his physician on 8/16/15. Among his list of medications was an order that read: [REDACTED] mg tab take one tablet by mouth twice a day as needed for agitation."

Review of the resident's MAR revealed the instruction: [REDACTED] mg. tab, take one tablet twice daily for anxiety." The MAR had been initialed by caregivers twice a day for every day in December up until the day of inspection to indicate that the resident had received the medication.

Statement of Deficiencies	License #: 663200	Completion Date
Plan of Correction	CARTIERS ADULT FAMILY HOME	January 14, 2016
Page 8 of 10	Licensee: AVIS CARTIER	

Caregiver A reported that it was her responsibility to write the Medication Administration Records (MAR) every month.

When asked about the discrepancy between the order for an "as needed" medication and a scheduled "twice daily" medication, Caregiver A said the order had been changed, but could find no documentation to that effect. Caregiver A said the Resident's Community Nurse Specialist (CNS) was responsible for setting up the medication organizer and regularly reviewed the MAR for the resident. The CNS had left no documentation regarding the change in orders for the resident's medication.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, CARTIERS ADULT FAMILY HOME is or will be in compliance with this law and / or regulation on (Date) 1/31/16. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Avis J. Cartier
Provider (or Representative)

1/31/16
Date

WAC 388-76-10480 Medication organizers. The adult family home must ensure:

(1) A licensed nurse, pharmacist, the resident or the resident's family member fills a resident's medication organizer;

This requirement was not met as evidenced by:

Based on observations, interviews and record review, the adult family home (AFH) failed to ensure that the medication organizer for 1 of 5 residents (#3) was filled by a qualified person. This failure placed the resident at risk for medical complications from receiving his medications incorrectly.

Findings include:

All observations, interviews, and record review took place on 1/7/16 unless otherwise noted.

Resident #3 was admitted to the home on [REDACTED] 5 with diagnoses including [REDACTED] and [REDACTED] among others.

Observations during the inspection of the home revealed Resident #3 was independent with ambulation in his room and spent the day listening to his [REDACTED] radio and working on his laptop computer.

Observation during review of the resident's medications revealed his medications were set up in a medication organizer box. Caregiver A said she "set up the medications every time I come on Tuesdays."

Statement of Deficiencies	License #: 663200	Completion Date
Plan of Correction	CARTIERS ADULT FAMILY HOME	January 14, 2016
Page 9 of 10	Licensee: AVIS CARTIER	

Record review revealed Caregiver A held a Nursing Assistant-Registered credential; she was not a nurse, a pharmacist, or a member of the resident's family.

When interviewed, Caregiver A said Resident #3 had a visiting nurse that came to the home to review his medications, but she didn't always come at the same time every week and she was unable to set up the medications on a regular schedule.

When asked about this, the Provider said, "I have not approved that."

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, CARTIERS ADULT FAMILY HOME is or will be in compliance with this law and / or regulation on (Date) 1/31/16. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Avis G. Carter
Provider (or Representative)

1/31/16
Date

WAC 388-76-10530 Resident rights Notice of services. The adult family home must provide each resident notice in writing and in a language the resident understands before admission, and at least once every twenty-four months after admission of the:

- (1) Services, items, and activities customarily available in the home or arranged for by the home as permitted by the license;
- (2) Charges for those services, items, and activities including charges for services, items, and activities not covered by the home's per diem rate or applicable public benefit programs; and
- (3) Rules of the home's operations.

This requirement was not met as evidenced by:

Based on observations, interviews, and record reviews, the adult family home (AFH) failed to ensure that their Notice of Services for 2 of 5 residents (#2 and #4) was reviewed every 24 months. This placed the residents at risk for being misinformed regarding the services provided by the home, the charges for services, and the rules of the home's operations.

Findings include:

All observations, interviews, and record reviews took place on 1/7/16 unless otherwise noted.

Resident #2:

Resident #2 was admitted to the home on [REDACTED] 07 with diagnoses that included [REDACTED] among others.

During the inspection of the home in the afternoon, the resident was observed to move around in the home independently visiting the other residents in their rooms, and went outside to smoke

Statement of Deficiencies	License #: 663200	Completion Date
Plan of Correction	CARTIERS ADULT FAMILY HOME	January 14, 2016
Page 10 of 10	Licensee: AVIS CARTIER	

briefly. When interviewed, the resident was talkative and rambling in his conversation. He spoke at length about different places where he had lived in the past, and was difficult to redirect.

Review of the resident's record revealed an Admission Agreement most recently signed on 4/6/11, over 4 years ago.

Resident #4:

Resident #4 was admitted to the home on [redacted] 07 with diagnoses including [redacted] and [redacted] among others.

Observations during the inspection in the afternoon revealed Resident #4 sitting on the couch listening to music in the living room. When interviewed, he said "I like it here. I want to live here."

Review of his record revealed an Admission Agreement most recently signed on 3/31/10, over 5 years ago.

When interviewed, the Provider said "we'll do that" and said they would review the forms.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, CARTIERS ADULT FAMILY HOME is or will be in compliance with this law and / or regulation on (Date) 1/31/16. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Avis J. Cartier
Provider (or Representative)

1/31/16
Date

Cartier's Adult Family Home
10920-101st Ave SW
Mailing Address: P.O. BOX 98072
Lakewood, WA 98498

February 8, 2016

Lisa Cramer, Field Manager
State Of Washington
DSHS, Aging and Disability Service Administration
Residential Care Services, District 3, Unit A
P.O. BOX 98907
Lakewood, WA 98496

RE: Cartier's Adult Family Home License #663200

Dear Ms. Cramer,

Corrective Measure WAC 388-76-10750 Safety & Maintenance (1)

The stairs leading to the upper and lower levels of the home will be replaced with dark color carpet.

Our residents go outside to smoke frequently and the light color carpet is shampooed frequently.

Continuation

Page (2)

WAC 388-76-10870 Resident evacuation capability levels.

The Negotiated Care Plan was updated regarding the evacuation level as independent.

WAC 388-76-10161 Background check

I want to take the time to thank Ms. K. Edder, for providing me with the RCS Character, Competence and Suitability (CCS) Determination for Unsupervised Access Form (Rev.9/2015).

Staff B has nondisqualifying information and currently works for a company that staffs 1:1 caregiving.

Staff B. provided me with a letter and I have determined that Staff B has the character, competence and suitability to work with vulnerable adults.

CCS form completed and placed in the personnel file.

WAC 388-76-10355 Negotiated Care Plan

Resident #2 [REDACTED] Case manager was contacted pertaining to the meeting that was held regarding the need for checking his back pack and pockets because of him collecting military knives, swords and bringing them into the adult family home and hiding them. Staff noted sharp military knives were in his clothing when checking his pockets to

Continuation

Page (3)

Remove debris when laundering his clothes and in his closet when vacuuming the closet floor they found knives and sharp swords. He was reminded of the home rules that weapons are not allowed in the adult family home and that is in the home rules and policies pertaining to safety precautions.

At that time staff and I discussed with Resident #2 that safety is an issue and he agreed that we could help him with checking items as he sometimes forgets that he has knives and he stated that he sold his swords to a friend.

Resident # 2 Casemanager stated that she will update the assessment and negotiated care plan pertaining to a behavior/ safety plan that needed to be carried over into the 2015/2016 NCP.

Resident # 2 has resided in the adult family home for several years

Resident # 5 regarding notes re: observation comments, resident # 5 and resident # 4 names are similar and there must have been a mix-up for the licenser, Resident # 5 does not attend an adult day care program but resident # 4 does.

Continuation

Page (4)

Resident # 5 was admitted in the home on [REDACTED] 15 His [REDACTED] nurse makes weekly visits and takes the resident on outings. Request was made for her to document visits. The negotiated careplan was completed on 2/25/15.

Consultation held with all staff advising them of the importance of providing me with all information related to all changes, in order for me to implement all care changes regarding my ability to update (NCP).

Conversation held with resident # 5 [REDACTED] nurse and made request that they contact me regarding all changes due to caregivers having enough caregiving duties and that way she would be helping us regarding updating all changes regarding the (NCP's) and she agreed to do so.

Resident #5 Assessment and Negotiated Care Plan was completed and monitoring plan is in place and compliant.

WAC 388-76-10415 Food Service RM did have a food handler's card and it was fax to the licensor.

R.M. had 2 files, the food handler card date as following: 6/1/14 expiration date 6/1/2016. There was no repeated deficiency.

Page (5)

R.M. staff requirements were forwarded to the department pertaining to the 6/17/14 licensing visit that was completed by [REDACTED] Licensors and the food handler's documentation was included.

RM's assisted the licensor on his day off and being supportive to his children. I do not see the importance of documenting that the R.M. would come and go from the home several times.

WAC 388-76=10430 Medication system

Consultation held with Resident # 5's, [REDACTED] nurse and she will consult with me, the R.M. regarding all changes and medication changes. Caregiver A. stated that she could not locate the Doctor's order regarding the medication change. Resident # 5's [REDACTED] nurse provided another copy for the MAR's file.

Caregiver A is a lead caregiver. Redi-Med's Pharmacy provides blank (MAR) forms and they are copied on a monthly basis. Caregiver A should notify the R.M. or Provider regarding all changes that occur during her work schedule. The [REDACTED] nurse visit's Resident #5 on Thursday's.

WAC 388-76-10480 n Medication organizers

Resident # 3 has prescriptions from the American Lake Hospital and should not have had a medication organizer.

Continuation

Page (6)

Caregiver A, she was not given the authority to set-up medication as she stated to the licenser that "she sets up the medication every time on Tuesdays"

Caregiver A was given a warning letter pertaining to this violation.

Consultation held with the [REDACTED] nurse that visits resident # 5 and she stated that she will set-up weekly medication organizer for resident # 3.

WAC 388-76-10530 Resident rights

Re: Resident # 2 and Resident # 4

RE: (1) Service items and activities have remained the same for resident # 2, a private pay resident that has resided in the home for nine years resident # 4, Medicaid resident that has resided in the home for over 8 years.

(2) Charges for those services, items activities including charges for services, items and activities not covered by the homes per diem rate or applicable public benefit programs. Resident # 2, private pay resident pays for his personal items and the Cartier's AFH., has paid for him to go to movies, lunches and dinners during his birthday's & Christmas gifts. Resident # 4 is a Medicaid Resident and Cartier's AFH. pays for all of his personal items,

Continuation

Page (7)

Clothing and entertainment activities, birthday and Christmas gifts. He only receives \$41.00/month for spending money.

(3) Rules of the homes' operations, residents are involved in meetings pertaining to development of the homes rules and policy and that form is signed.

When Licensor advised this provider that the Admissions Agreement needed to be signed on a yearly basis. I advised her that I will see that that is taken care of. I have included this task in our check list, A system is now in place in order for this not to be an oversight.

Food for thought: Licensor advised caregiver A., that she should get her C.N.A. and get a job at the Veterans Administration Hospital. I too have encouraged her re: continuing college. One must be careful, when telling anyone that they can get a job somewhere else. Example if training is continues and they apply for a job and not receive employment it could cause problems.

I want to take the time to thank the licensor for her auditing our home in order to ensure compliance.

Thank you,



Ms. Avis Cartier/ Cartier's A.F.H. Owner