



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Disability Services
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

November 10, 2014

CERTIFIED MAIL 7008 1300 0000 7160 5048

Susan Auty
Suzie's Comfy Home
9612 19th Avenue East
Tacoma, WA 98445

Adult Family Home License #623001

**RESCINDING REVOCATION OF LICENSE AND
STOP PLACEMENT ORDER PROHIBITING
ADMISSIONS, IMPOSITION OF CONDITIONS ON A
LICENSE**

Dear Licensee:

On December 12, 2013, the Department of Social and Health Services (DSHS), Residential Care Services conducted an inspection/investigation at your facility. In an Enforcement Notice dated December 18, 2013, DSHS gave you formal notice of the revocation of the adult family home license and stop placement of admissions for your adult family home, also known as **Suzie's Comfy Home** located at **9612 19th Avenue East, Tacoma, WA** by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted in Revised Code of Washington (RCW) 70.128.160, chapter 43.20A RCW, and Washington Administrative Code (WAC) 388-76-10940.

Pursuant to the terms of a Settlement Agreement entered on October 22, 2014 DSHS hereby rescinds the revocation of the adult family home license and stop placement of admissions, the department is also imposing conditions on a license for your adult family home.

The conditions are based on the following violations of the RCW and/or WAC determined by the department in your adult family home and described in the **original** attached Statement of Deficiencies (SOD) report dated **December 12, 2013**.

WAC 388-76-10015(3) License—Adult family home—Compliance required.

The licensee failed to promote the health, safety and well-being of one resident with a history of dementia, when the provider allowed the resident to go out in the community without supervision.

WAC 388-76-10225(1)(b)(iii) Reporting requirement.

The licensee failed to ensure that the department was notified by calling the Complaint Resolution Hotline when a resident wandered from the home on three occasions.

WAC 388-76-10355(7)(a-d) Negotiated care plan.

The licensee failed to use a resident's assessment to develop and implement a plan to address behaviors.

WAC 388-76-10380(2) Negotiated care plan—Timing of reviews and revisions.

The licensee failed to review and revise the negotiated care plan after a change in a resident's behaviors.

WAC 388-76-10400(3)(b) Care and services.

The licensee failed to ensure the safety of a resident when the resident wandered from the home on three occasions and could not find his way back to the home.

NOTE: These are the violations which resulted in the conditions on the license; see the attached Statement of Deficiencies for any additional violations.

The department has determined that the following conditions shall be placed on your adult family home license:

- *The licensee will hire, at her own expense, a Registered Nurse Consultant to assist the licensee to develop and implement a system ensuring negotiated care plans (NCP) are developed and modified as required by regulation.*
- *Train the licensee to develop negotiated care plans based on the assessed needs of each resident.*
- *Train the licensee when, why, and how to modify a negotiated care plan.*
- *Meet with the licensee monthly to review the negotiated care plan and ensure it meets the resident needs.*
- *Assist the licensee to ensure all staff is trained properly.*
- *The licensee will provide the Registered Nurse Consultant with a copy of the December 12, 2013, Statement of Deficiencies.*
- *The Registered Nurse Consultant will be available to the Department to answer questions.*

- *The licensee must hire a Registered Nurse Consultant by November 21, 2014.*
- *The licensee and all caregiving staff shall complete the online Mandatory Reporter Training located at <http://www.adsa.dshs.wa.gov/APS/training> by November 21, 2014.*

These conditions are effective on **November 10, 2014**, and remain in effect until lifted by formal Department of Social and Health Services notice.

These are the violations which resulted in the following condition, which will **remain** on the license:

WAC 388-76-10015(3) License—Adult family home—Compliance required.

The licensee failed to promote the health, safety and well-being of one resident with a history of dementia, when the provider allowed the resident to go out in the community without supervision.

WAC 388-76-10400(3)(b) Care and services.

The licensee failed to ensure the safety of a resident when the resident wandered from the home on three occasions and could not find his way back to the home.

- *The licensee will not admit or retain any resident with wandering behaviors and/or complicated medical diagnoses that may result in wandering or exit seeking.*
- *The licensee must post the license with the enclosed Notice of Conditions of Operation, in the Adult Family Home, in a location accessible to residents and visitors.*

These conditions are effective on **November 10, 2014** and will **not** be lifted.

If you have any questions, please contact Nancy Tyson, District Administrator at (360) 664-8423.

Sincerely,



Bett Schlemmer, RN, MN, MPA
Interim Assistant Director
Residential Care Services

Susan Auty
Suzie's Comfy Home
November 10, 2014
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Enclosure

cc: Dina Longen-Grimes, Compliance Specialist
Field Manager, District 3, Unit B
RCS District Administrator, District 3
HCS District Administrator, District 3
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
Valentina Karnafel, HCS
NDL