



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

May 9, 2016

Terry G Harris
HARRIS ADULT CARE II
6501 NE 76th ST
VANCOUVER, WA 98661

RE: HARRIS ADULT CARE II License #578700

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on May 4, 2016 for the deficiency or deficiencies cited in the report/s dated April 18, 2016 and found no deficiencies.

The Department staff who did the inspection:
Theresa Cole, Licensors

If you have any questions please, contact me at (360) 397-9549.

Sincerely,

Karyl Ramsey, Field Manager
Region 3, Unit E
Residential Care Services

04/19/16
Ombud



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DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
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RECEIVED

APR 28 2016

DSHS/ADSA/RCS

Statement of Deficiencies	License #: 578700	Completion Date
Plan of Correction	HARRIS ADULT CARE II	April 18, 2016
Page 1 of 6	Licensee: TERRY HARRIS	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of: 4/14/2016

HARRIS ADULT CARE II
6501 NE 76TH ST
VANCOUVER, WA 98661

The department staff that inspected the adult family home:
Theresa Cole, ARNP, Licensor

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit E
800 NE 136th Avenue, Suite#220
Vancouver, WA 98684
(360)397-9549

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

C. Burinsky for Karyl Ramsey
Residential Care Services

04/19/2016
Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

Terry G. Harris / Emily Harris
Provider (or Representative)

4/25/16
Date

5/2/16
Approved
T. Cole

WAC 388-76-10530 Resident rights Notice of services. The adult family home must provide each resident notice in writing and in a language the resident understands before admission, and at least once every twenty-four months after admission of the:

- (1) Services, items, and activities customarily available in the home or arranged for by the home as permitted by the license;
- (2) Charges for those services, items, and activities including charges for services, items, and activities not covered by the home's per diem rate or applicable public benefit programs; and

This requirement was not met as evidenced by:

Based on interview and record review, the provider failed to review written documents explaining what services, items, activities and charges were available in the home, every twenty-four months after resident admission to the adult family home. This affected two of two sampled residents (Residents #1 and 2). This failure placed the resident/representatives at risk for not having a clear understanding of what they could expect or any changes that had occurred.

Findings include:

Interview and record review were conducted on 4/14/2016, unless otherwise noted.

Sampled Resident #1 was admitted to the adult family home on [REDACTED] 2013. There was no evidence of documentation that services had been reviewed with the resident/representative every twenty-four months. The last review and signature was on 1/12/2013 when she was admitted to the home.

Resident #2 was admitted to the adult family home on [REDACTED] 2007. There was no documentation that services had been reviewed with the resident/representative every twenty-four months. The last review and signature was on 11/15/2007 shortly after he was admitted to the home.

Staff A, a caregiver stated she was not aware residents had to review the information with the residents/representatives every twenty-four months.

The two Residents lived in the home over twenty-four months without information regarding services being reviewed or accepted as evidenced by a signature every twenty-four months.

This is a repeated or uncorrected deficiency cited on 3/27/2015.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, HARRIS ADULT CARE II is or will be in compliance with this law and / or regulation on (Date) 4/25/16. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

TERRY C. Harris / Emily Harris
Provider (or Representative)

4/25/16
Date

WAC 388-76-10750 Safety and maintenance. The adult family home must:

(1) Keep the home both internally and externally in good repair and condition with a safe, comfortable, sanitary, homelike environment that is free of hazards;

This requirement was not met as evidenced by:

Based on observation and interview, the Provider failed to ensure the home was in good repair internally. Failure to have home repairs completed placed three of six residents at risk for a diminished quality of life.

Findings include:

Observation and interviews were completed on 4/14/2016, unless otherwise noted.

During the tour of the home, multiple needed home repairs were observed including;

Resident #3's bedroom exit door frame had multiple indentations where the paint and wood had come off when her [REDACTED] had hit the door frame. Also, her bedroom ceiling had a long crack where her transfer pole attached to the ceiling. Resident #3 was unable to be interviewed but when asked about the damage she pointed and nodded at the door and ceiling to acknowledge the damage.

Resident #1 had no cover for the light fixture on her ceiling and the cover was off of her bedroom thermostat. Resident #1 said she wanted the light fixed.

Resident #5's bedroom had thick dust with cobwebs and dead bugs on his window seal. Resident #5 was unavailable for comment but the provider said Resident #5 was very particular about his room and did not want staff in his room.

Attestation Statement

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Terry G. Harris / Emily Harris
Provider (or Representative)

4/25/16
Date

WAC 388-76-10775 Temperature and ventilation. The adult family home must:

(2) At a minimum, keep room temperature at:

(a) Sixty-eight degrees Fahrenheit or more during waking hours; and

This requirement was not met as evidenced by:

Based on observation, interview and record review on 4/14/2016 the provider failed to keep the home at a comfortable temperature during waking hours for six of six residents (Residents #1-6) residing in the home when the thermostat was kept at 63 degrees Fahrenheit in the common area of the home. Failure to keep the home at a minimum of 68 degrees Fahrenheit during waking hours placed residents at risk of being cold and uncomfortable in their home.

Findings include:

Observation, interview and record review was conducted on 4/14/2016 unless otherwise noted.

During the tour of the home the thermostat was set at 63 degrees Fahrenheit and it felt cool in the home. Four of the four residents in the home at the time were interviewed. Resident #1 stated, "I'm always cold in this home." The resident was observed during the entire inspection wearing a hat inside of the home. The other 3 residents denied feeling cold in the home.

Staff A, the caregiver said the residents could control their own heat in their bedrooms. Observation of Resident #1's adjustable thermostat in her room showed the cover was off and the resident would not be able to adjust the heat.

Attestation Statement

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Terry G Harris / Emily Harris
Provider (or Representative)

4/25/16
Date

WAC 388-76-10810 Fire extinguishers.

- (2) The home must ensure the fire extinguishers are:
(b) Inspected and serviced annually;

This requirement was not met as evidenced by:

Based on observation and interview, the provider failed to ensure the home's fire extinguisher was inspected and serviced annually by a qualified inspector. This deficient practice placed six of six residents (Residents #1-6) at risk of injury in case of an actual fire.

Findings include:

During the tour of the home on 4/14/2016, the home's fire extinguisher was observed on the kitchen counter. The last date it was inspected and serviced was dated June 2014. Therefore the extinguisher expired June 2015 and needed inspection and service at that time.

Staff A said she was not aware the fire extinguisher expired. She said the provider "usually handled that." The provider took the fire extinguisher during the inspection to get it serviced that day.

The home was a one level home and required one reliable fire extinguisher in the home.

This was a repeated deficiency cited on 12/12/2013.

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Terry G. Harris / Emily Harris
Provider (or Representative)

4/25/16
Date