



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 98907, Lakewood, WA 98496

December 19, 2018

Sandra J Forsythe
SERENITY ACRES AFH
34911 78TH AVE E
EATONVILLE, WA 98328

RE: SERENITY ACRES AFH License #578400

Dear Provider:

On December 19, 2018 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated November 19, 2018.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:
Lisa Hartwell, Nurse Consultant Institutional

If you have any questions please, contact me at (253) 983-3826.

Sincerely,

Lisa Cramer, Field Manager
Region 3, Unit A
Residential Care Services



**Residential Care Services
Investigation Summary Report**

Provider/Facility: SERENITY ACRES AFH (687215) **Intake ID(s):** 3569387

License/Cert. #: AF578400

Investigator: Mason, Lisa **Region/Unit:** RCS Region 3/Unit A **Investigation Date(s):** 10/18/2018 through 11/19/2018

Complainant Contact Date(s):

Allegations:

A licensing fee was not received when due.

Investigation Methods:

Sample: 4 residents and 2 discharged residents.

Observations: General environment
Residents in their rooms
Staff-to-resident interactions
Resident behaviors

Interviews: Residents
Staff

Record Reviews: List of Residents

Allegation Summary:

The investigator did a desk audit and found the provider paid their licensing fee late. At the time of the audit, the licensing fee had been paid.

Unalleged Violation(s): **Yes** **No**

None

Conclusion / Action: **Failed Provider Practice Identified / Citation(s) Written**

Failed Provider Practice Not Identified / No Citation Written

WAC 388-76-10025-2, 3 License annual fee.

RECEIVED
DEC 07 2018
DSHS RCS Region 3



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PO Box 98907, Lakewood, WA 98496

Statement of Deficiencies	License #: 578400	Completion Date
Plan of Correction	SERENITY ACRES AFH	November 19, 2018
Page 1 of 2	Licensee: SANDRA FORSYTHE	


You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site complaint investigation of: 10/18/2018
SERENITY ACRES AFH
34911 78TH AVE E
EATONVILLE, WA 98328

This document references the following complaint number: 3569387
The department staff that inspected and investigated the adult family home:
Lisa Hartwell, Nurse Consultant Institutional

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit A
PO Box 98907
Lakewood, WA 98496
(253)983-3826

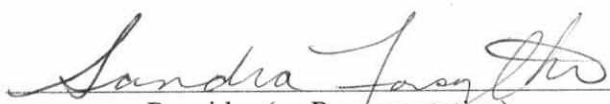
As a result of the on-site complaint investigation the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.



Residential Care Services

11/20/18
Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.



Provider (or Representative)

12-3-18
Date

This document was prepared by Residential Care Services for the Locator website.

WAC 388-76-10025 License annual fee.

(2) Each year, the home's annual license fee is due during the same month in which the home was initially licensed. For example, if the home was licensed in June, 2010, then the annual licensing fee will be due in June of each year.

(3) The home must ensure that the department receives the annual license fee when it is due.

This requirement was not met as evidenced by:

Based on interview and record review the Adult Family Home (AFH) did not ensure it's annual licensing fee was paid when it was due. This failure placed five residents (Resident #1-#5) at risk for being displaced from the home.

Findings include:

Department record review noted the AFH was approved for five licensed beds since 10/31/11. The AFH's annual licensing fee of \$1125.00 was due 08/24/18, but records did not show payment had been made as of this date and was 1 month overdue.

ON 10/22/18 an interview with the AFH provider said they paid their licensing fees late and currently had five residents.

A desk audit on 10/19/18 showed the licensing fee notice had been generated approximately 1 month after the fee was due and that it was now paid with no balance due.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, SERENITY ACRES AFH is or will be in compliance with this law and / or regulation on (Date) 9-28-2018 . In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Sandra Forsythe
Provider (or Representative)

12-3-2018
Date