



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Disability Services
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600
February 28, 2014

PERSONAL SERVICE AND CERTIFIED MAIL
7008 1300 0000 7187 6066

Tanjia Grenfell, Licensee
Candlewood Park AFH
17544 157th Place SE
Renton WA 98058

Adult Family Home License #503300

**REVOCAION OF LICENSE AND STOP
PLACEMENT OF ADMISSIONS**

Dear Licensee:

On February 19, 2014, the Department of Social and Health Services (DSHS), Residential Care Services completed an investigation at your facility. This letter constitutes formal notice of the revocation of the adult family home license and stop placement of admissions for your adult family home, also known as **Candlewood Park AFH**, located at **17544 157th Place SE, Renton**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted in Revised Code of Washington (RCW) 70.128.160, chapter 43.20A RCW, and Washington Administrative Code (WAC) 388-76-10940.

The department has determined that the licensee has demonstrated an inability to comply with regulations and has shown limited ability to safely operate the home, placing residents at risk. The stop placement of admissions is effective immediately on **February 28, 2014**.

The revocation of the adult family home license and stop placement of admissions for your adult family home is based on the following violations of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated **February 19, 2014**.

WAC 388-76-10135(6)(7) Qualifications—Caregiver.

WAC 388-76-10200(1) Adult family home—Staff—Availability—Contact information.

The licensee failed to ensure one qualified caregiver was present in the home when both residents were in the home.

WAC 388-76-10230(1)(2) Pets.

The licensee failed to ensure that the dog and cat living on the premises did not infringe on a resident's preference to have no pets, and that pets were of suitable temperament for living with residents in the adult family home.

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WAC 388-76-10360 Negotiated care plan—Timing of development—Required.

The licensee failed to develop a negotiated care plan for a resident within 30 days of her admission to the home.

WAC 388-76-10415(2)(b)(i) Food services.

WAC 388-76-10420(1)(b)(3) Meals and snacks.

The licensee failed to plan meals with the residents' input and failed to serve meals at times that met residents' preferences.

WAC 388-76-10510(6) Resident rights—Basic rights.

The licensee failed to ensure a resident's environment has homelike, keeping the door to her bedroom closed, allowing pets into her room that she did not like, having a television in her room that did not work properly, and asking the resident to leave the television room when the licensee's son wanted to walk through the room to shower.

WAC 388-76-10685(11) Bedrooms.

The licensee failed to ensure a resident had a working call light to summon help from her room. This is a repeat violation of deficiencies cited on February 23, 2010 and March 7, 2011.

WAC 388-76-10825(1)(d) Space heaters and stoves.

The licensee failed to ensure that an electric heater that was used in the room of a resident did not violate regulations.

WAC 388-76-10960(11)(13) Remedies—Department may impose remedies.

The licensee made false statements regarding resident appointments and a resident care plan to the State Investigator, which interfered with a complaint investigation.

The stop placement applies to all new admissions, re-admissions, and transfer of residents. You may not admit any new resident to your adult family home. In addition, you must contact your field manager for permission to allow any resident who was absent from the home due to a temporary non-out-patient stay (not including out-patient treatment) at a hospital, nursing home or other treatment center to return during the stop placement. The department may impose sanctions or take other legal action if you fail to comply with the stop placement of admissions.

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

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Informal Dispute Resolution [RCW 70.128]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process you will have the opportunity to present written and/or oral evidence to dispute the deficiencies and/or enforcement actions.

Send your written request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600
Fax (360)725-3225

Formal Administrative Hearing

You may contest the revocation of license and stop placement order prohibiting admissions by requesting a formal administrative hearing to challenge the deficiencies which resulted in the revocation and stop placement. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

If an appeal request is not received by day 28 at the Office of Administrative Hearings, your license to operate is no longer in effect. All residents must be moved out of your home by day 29.

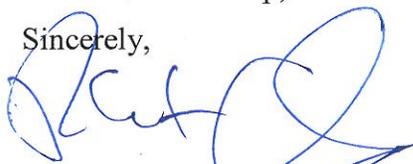
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Prior to, or instead of, requesting a hearing, you have the right under RCW 70.128.060 to voluntarily surrender your license in lieu of revocation. For additional information, please contact your Field Manager.

A provider who receives notification of the department's initiation of revocation may, in lieu of appealing the Department's action, surrender or relinquish the license as authorized by RCW 70.128.060(11). The Department shall not issue a new license to or contract with the provider, for the purposes of providing care to vulnerable adults or children, for a period of twenty years following the surrendering or relinquishment of the former license.

If you have any questions, please contact Bennetta Shoop, Field Manager, at (253) 234-6033.

Sincerely,



Lori Melchiori, Ph.D.
Assistant Director
Residential Care Services

Enclosure

cc: Robert Ogolsky, Compliance Specialist
Field Manager, District 2, Unit E
RCS District Administrator, District 2
HCS District Administrator, District 2
DDD District Administrator, District 2
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
Judy Plesha, HCS
BAM