



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
*20816 44th Ave West, Suite 240, Lynnwood, WA 98036-7744*

November 1, 2019

**CERTIFIED MAIL**

9489 0090 0027 6077 9341 22

Mariana Bot  
DUVALL ADULT FAMILY HOME  
26938 NE RING ST  
DUVALL, WA 98019

RE: DUVALL ADULT FAMILY HOME License #494901

Dear Provider:

The Department completed a complaint investigation of your Adult Family Home on October 31, 2019 and found that your home does not meet the adult family home licensing requirements below.

The Department staff who did the investigation and provided consultation:  
Jesse Diaz, Community Complaint Investigator

**Consultation:**

**WAC 388-76-10220 Incident log. The adult family home must keep a log of:**

(3) Any injury to a resident.

The Adult Family Home (AFH) failed to document a toe nail coming off for one of one resident, Resident #6 who had this issue in the AFH incident log.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

Mariana Bot  
DUVALL ADULT FAMILY HOME License #494901  
November 1, 2019  
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**If You Have Any Questions:**

- Please contact me at (425) 670-6061.

Sincerely,

Brenda Mooney, Field Manager  
Region 2, Unit I  
Residential Care Services



**Residential Care Services  
Investigation Summary Report**

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**Provider/Facility:** DUVALL ADULT FAMILY HOME (687040)      **Intake ID(s):** 3673065  
**License/Cert. #:** AF494901  
**Investigator:** Diaz, Jesse      **Region/Unit:** RCS Region 2/Unit I      **Investigation Date(s):** 10/25/2019 through 10/31/2019  
**Complainant Contact Date(s):** 10/30/2019

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**Allegations:**

- #1. The Adult Family Home (AFH) Entity Representative (ER) failed to tell the Named Residents (NR) representative that the NRs toenail came off and his toe was purple.
  - #2. The ER did not notify the NRs medical provider that the NRs toenail came off and his toe was purple.
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**Investigation Methods:**

- Sample:** Residents
  - Observations:** : Adult family home environment, Resident appearance, Resident to Staff Interaction
  - Interviews:** Named Resident not available for interview, Resident Case Manager, Residents, Entity Representative, Staff
  - Record Reviews:** Resident Records
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**Allegation Summary:**

- #1. During an interview, the ER stated that she told NR's representative about the toe nail the day after it happened, when the representative came to the AFH. The ER stated that she did not document the toe nail coming off in the incident log because she verbally notified the NR's representative. Record review showed the ER did not document in the incident log.
  - #2. During an interview, the ER stated that she did notify the NR's medical provider that the toe nail came off. Record review showed a clinical note for the NR with ongoing concerns to his leg/foot documented.
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**Unalleged Violation(s):**       **Yes**       **No**

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**Conclusion / Action:**       **Failed Provider Practice Identified / Citation(s) Written**       **Failed Provider Practice Not Identified / No Citation Written**

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**Residential Care Services  
Investigation Summary Report**

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Consultation written on WAC 388-76-10220 (3)