



STATE OF WASHINGTON
 DEPARTMENT OF SOCIAL AND HEALTH SERVICES
 AGING AND LONG-TERM SUPPORT ADMINISTRATION
 3906-172nd St NE, Suite #100, Arlington, WA 98223

Statement of Deficiencies	License #: 466302	Completion Date
Plan of Correction	SYLVAN CREST	February 18, 2016
Page 1 of 5	Licensee: CRINA BAEZ	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of:
 2/17/2016

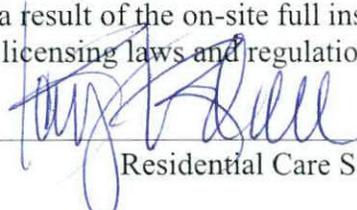
SYLVAN CREST
 7518 HEATHER WAY
 EVERETT, WA 98203

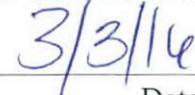
RECEIVED
 MAR 22 2016
 ADSA/RCS
 Smokey Point

The department staff that inspected the adult family home:
 Hang Lu, BSN, Licensor

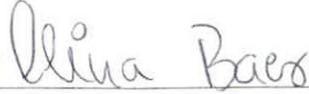
From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 2, Unit B
 3906-172nd St NE, Suite #100
 Arlington, WA 98223
 (360)651-6872

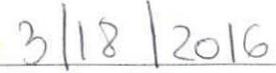
As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


 Residential Care Services


 Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.


 Provider (or Representative)


 Date

WAC 388-76-10198 Adult family home Personnel records. The adult family home must keep documents related to staff in a place readily accessible to authorized department staff. These documents must be available during the staff's employment, and for at least two years following employment. The documents must include but are not limited to:

(4) Criminal history disclosure and background check results as required.

This requirement was not met as evidenced by:

Based on record review and interview, the provider failed to have a system in place to ensure the background check results for 1 of 2 former caregivers (Former Caregiver A) were kept on record and available following her employment, as required.

Findings include:

All record review and interview occurred on 2/17/16 unless otherwise note.

Record review revealed Former Caregiver A was hired to work in the home on 4/7/14. During an interview, the provider said Former Caregiver A was no longer working in the home. When asked, the provider could not find the background check results for Former Caregiver A in her records. The provider said she would look for the document and fax it to the licenser by the next business day.

On 2/18/16, the licenser did not receive a faxed copy of Former Caregiver A's background check results from the provider.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, SYLVAN CREST is or will be in compliance with this law and / or regulation on (Date) 3/18/2016. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Crina Baez
Provider (or Representative)

3/18/2016
Date

WAC 388-76-10430 Medication system.

(1) If the adult family home admits residents who need medication assistance or medication administration services by a legally authorized person, the home must have systems in place to ensure the services provided meet the medication needs of each resident and meet all laws and rules relating to medications.

(2) When providing medication assistance or medication administration for any resident, the home must ensure each resident:

(c) Medication log is kept current as required in WAC 388-76-10475 ;

WAC 388-76-10475 Medication Log. The adult family home must:

(1) Keep an up-to-date daily medication log for each resident except for residents assessed as

medication independent with self-administration.

- (2) Include in each medication log the:
 - (b) Name of all prescribed and over-the-counter medications;
 - (c) Dosage of the medication;
 - (d) Frequency which the medications are taken; and
 - (e) Approximate time the resident must take each medication.
- (3) Ensure the medication log includes:
 - (a) Initials of the staff who assisted or gave each resident medication(s);

WAC 388-76-10480 Medication organizers. The adult family home must ensure:

- (3) Each resident and anyone giving care to a resident can readily identify medications in the medication organizer;
- (4) Medication organizer labels clearly show the following:
 - (a) The name of the resident;
 - (b) A list of all prescribed and over-the-counter medications;
 - (c) The dosage of each medication;
 - (d) The frequency which the medications are given.

This requirement was not met as evidenced by:

Based on observation, record review, and interview, the provider failed to have a system in place to ensure services provided for 1 of 2 sampled residents (Resident 4) met all laws and rules relating to medications, the medication log was updated to include all medications, and the medication organizer was labeled appropriately. This failure placed the resident at risk of medication errors.

Findings include:

All observation, record review, and interview occurred on 2/17/16 unless otherwise noted.

Resident 4 was admitted to the home on [REDACTED] 16 with diagnoses including [REDACTED]

[REDACTED] Observation of the resident's medication supply and review of the doctor's orders and medication log revealed:

---The medication organizer (mediset) contained pills that were not listed on the medication log. The hand-written label on the mediset read, "B Complex, Lecithin, Vita-C, Garlic, ALfalfa, calcium, Magnesium, Vit D, Multivitamin, Vita-E Comple, Zinc Complex 1 tab (tablet) daily." The label did not include all required information such as: Name of the resident, list of all prescribed and over-the counter (OTC) medications, the exact dosage, and frequency for each medication.

During an interview, the provider said the resident's daughter supplied the supplements. When asked, the provider said the resident's daughter kept the medication bottles at her own home, filled the mediset, and brought the mediset to the adult family home. The provider acknowledged she could not identify the pills in the mediset. Review of the doctor's orders/ list of current medications dated 1/19/16 revealed the supplements (supplied by the resident's daughter) were not included. When interviewed, the provider said she did not know she had to inform the doctor regarding the extra supplements the resident was taking, list the supplements

on the medication log, and document the administration of the supplements as required.

When interviewed, the provider said she would contact the resident's doctor regarding the supplements, update the medication log to include all medications the resident was taking, and document as required. The provider said she would talk to the resident's daughter about stopping the use of the mediset. The provider said she would ask the resident's daughter to bring all medication bottles (of the supplements) to the adult family home, so she could administer the supplements by getting the pills directly from the bottles and as directed by the doctor.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, SYLVAN CREST is or will be in compliance with this law and / or regulation on (Date) 3/18/2016. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Olivia Baer
Provider (or Representative)

3/18/2016
Date

WAC 388-112-0106 Who is required to obtain certification as a home care aide, and when? Unless exempt under WAC 246-980-070 , the following individuals must be certified by the department of health as a home care aide within the required timeframes:

(1) All long-term care workers, within one hundred and fifty days of hire;

This requirement was not met as evidenced by:

Based on record review and interview, the provider failed to have a system in place to ensure 1 of 2 caregivers (Caregiver A) was certified by the department of health as a home care aide within 150 days of hire. This failure placed the residents at risk of being cared for by a caregiver who was not fully qualified.

Findings include:

All record review and interview occurred on 2/17/16 unless otherwise noted.

Record review revealed Caregiver A was hired to work in the home on 7/20/15. Caregiver A had completed the required training; however, he did not have the certification as a home care aide (HCA) from the department of health. During an interview, the provider appeared to have misunderstood the requirement for the caregiver to obtain the HCA certification within 150 days of hire. The provider said she would make sure Caregiver A obtained the HCA certification soon in order to work in the adult family home.

Attestation Statement

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Crina Baez
Provider (or Representative)

3/18/2016
Date



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

April 26, 2016

Crina Baez
SYLVAN CREST
7518 HEATHER WAY
EVERETT, WA 98203

RE: SYLVAN CREST License #466302

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on April 11, 2016 for the deficiency or deficiencies cited in the report/s dated February 18, 2016 and found no deficiencies.

The Department staff who did the inspection:
Hang Lu, Licensor

If you have any questions please, contact me at (360) 651-6872.

Sincerely,

A handwritten signature in black ink, appearing to read "Kay Randall".

Kay Randall, Field Manager
Region 2, Unit B
Residential Care Services