



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032-2388

May 26, 2016

Minerva Nemes
ROYAL AFH
1061 SHELTON AVE NE
RENTON, WA 98056

RE: ROYAL AFH License #350400

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on May 24, 2016 for the deficiency or deficiencies cited in the report/s dated March 15, 2016 and found no deficiencies.

The Department staff who did the inspection:
Adelle Walker, Licensur

If you have any questions please, contact me at (253) 234-6007.

Sincerely,


Delores Usea, Field Manager
Region 2, Unit G
Residential Care Services



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Statement of Deficiencies	License #: 350400	Completion Date
Plan of Correction	ROYAL AFH	March 15, 2016
Page 1 of 3	Licensee: Minerva Nemes	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of:
 3/10/2016

ROYAL AFH
 1061 SHELTON AVENUE NE
 RENTON, WA 98056

The department staff that inspected the adult family home:
 Adelle Walker, BHS, Licensor

From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 2, Unit G
 20425 72nd Avenue S, Suite 400
 Kent, WA 98032-2388
 (253)234-6007

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Bennett/Mog for Delores Iken 3/24/16
 Residential Care Services Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

Minerva Nemes
 Provider (or Representative)

3/26/16 RECEIVED
 Date APR 05 2016
 DSHS/ADSA/RCS

WAC 388-76-10166 Background checks Household members, noncaregiving and unpaid staff Unsupervised access.

(2) If the background check results show that an individual specified in WAC 388-76-10161 has a criminal conviction or pending charge for a crime that is not automatically disqualifying under chapter 388-113 WAC, then the adult family home must:

- (a) Determine whether or not the person has the character, competence and suitability to have unsupervised access to residents; and
- (b) Document in writing the basis for making the decision.

This requirement was not met as evidenced by:

Based on record reviews and interviews, the Provider failed to have written documentation of the character, competence and suitability for Caregiver #A and Caregiver #B who's background checks (BGC's) revealed negative actions. This potentially placed four of four residents at risk of harm from caregivers with unknown character, competence and suitability who had unsupervised access to the residents.

Findings include:

Record reviews revealed BGC's for Caregiver #A and Caregiver #B, which indicated non-disqualifying negative actions had been taken against Caregiver #A and Caregiver #B. Further record reviews failed to reveal any written character, competence and suitability document for Caregiver #A and Caregiver #B.

In interview, the Provider said that Caregiver #A was her spouse and Caregiver #B was her son and that they both were hired on 11/21/1996. The Provider said she was unaware that she needed to have written a character, competence and suitability letters for Caregiver #A and Caregiver #B.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, ROYAL AFH is or will be in compliance with this law and / or regulation on (Date) 3/26/16. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.


 Provider (or Representative)

3/26/16
 Date

WAC 388-76-10355 Negotiated care plan. The adult family home must use the resident assessment and preliminary care plan to develop a written negotiated care plan. The home must ensure each resident's negotiated care plan includes:

- (7) If needed, a plan to:
 - (d) Respond to a resident's refusal of care or treatment, including when the resident's physician or practitioner should be notified of the refusal;

This requirement was not met as evidenced by:

RECEIVED
 APR 05 2016
 WSHS/ADSAJPCS

Based on record review and interviews, the adult family home (AFH) Provider failed to ensure the negotiated care plan (NCP) included Resident #1's refusal to take her medications, and how caregivers should respond to ensure Resident #1's care needs were met. This placed one of four residents at risk for unmet care needs.

Findings include:

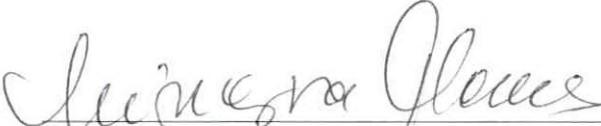
During the inspection process on 3/10/16, the licenser observed Resident #1 refusing to take her medications when they were offered by the Provider.

In an interview, the Provider said Resident #1 refuses to take her medication on a frequent basis and she has to reattempt to give the resident the medication a little later.

Record review of Resident #1's NCP failed to reveal that Resident #1 refused her medications and how a caregiver she respond to the behaviors.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, ROYAL AFH is or will be in compliance with this law and / or regulation on (Date) 3/26/16. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.


Provider (or Representative)

3/26/16
Date

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APR 05 2016
DSHS/ADSARCS