



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032-2388

April 28, 2016

BAILEY MANOR INCORPORATED
BAILEY MANOR INC
4959 NE AVALON LANE
BAINBRIDGE ISLAND, WA 98110

RE: BAILEY MANOR INC License #325201

Dear Provider:

On April 27, 2016 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated March 10, 2016.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:
Susan Aromi, Licensor

If you have any questions please, contact me at (253) 234-6007.

Sincerely,

Delores Usea, Field Manager
Region 2, Unit G
Residential Care Services



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Statement of Deficiencies	License #: 325201	Completion Date
Plan of Correction	BAILEY MANOR INC	March 10, 2016
Page 1 of 5	Licensee: BAILEY MANOR	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

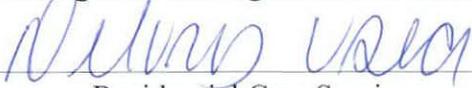
The department has completed data collection for the unannounced on-site full inspection of:
3/10/2016

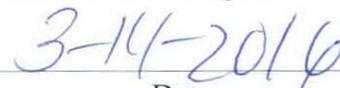
BAILEY MANOR INC
28514 40th AVENUE S
AUBURN, WA 98001

The department staff that inspected the adult family home:
Susan Aromi, BSN, RN, Licensor

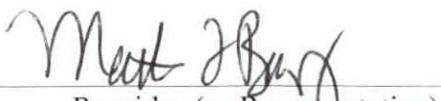
From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit G
20425 72nd Avenue S, Suite 400
Kent, WA 98032-2388
(253)234-6007

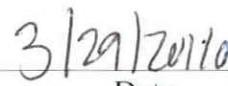
As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services


Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.


Provider (or Representative)


Date

RECEIVED
APR 05 2016
DSHS/ADSA/RCCS

WAC 388-76-10355 Negotiated care plan. The adult family home must use the resident assessment and preliminary care plan to develop a written negotiated care plan. The home must ensure each resident's negotiated care plan includes:

(7) If needed, a plan to:

(c) Respond to resident's special needs, including, but not limited to medical devices and related safety plans;

This requirement was not met as evidenced by:

Based on observation, interviews and record review, the adult family home failed to include in the Negotiated Care Plan (NCP) the use of a transfer pole and related safety plans for one of one resident (Resident #1). This failure placed the resident at risk of harm from unknown safety issues related to the transfer pole.

Findings include:

Observations, interviews and record reviews occurred on 03/10/2016.

Resident #1 used a wheelchair for mobility and transferred from wheelchair to armchair with minimal assistance from Caregiver A.

There was a metal transfer pole, with a movable metal hand grip attached to it, bolted to the ceiling and the floor to the left side of the resident's bed.

In interview, Resident #1 said she had hurt [REDACTED] several months ago, and her physician had ordered a transfer pole to assist her with transfers to and from her bed. She said a physical therapist had shown her how to use the pole for transfers.

Caregiver A said the resident transferred to and from her bed independently using the transfer pole. Caregiver A said the physical therapist brought the transfer pole for Resident #1 about five months ago. When asked if she knew what safety risks to monitor to ensure the resident's safe use of the transfer pole, Caregiver stated, "No."

Resident #1's NCP did not address her use of a transfer pole and the related safety plans under "BED MOBILITY/ TRANSFER".

The Resident Manager said they did not address the resident's transfer pole and did not discuss the risks related to its use because the pole was not a medical device like the bed side rails.

RECEIVED
APR 05 2016
DSHS/ADSA/RCS

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, BAILEY MANOR INC is or will be in compliance with this law and / or regulation on (Date) 3/15/2016. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Mark J Bug
Provider (or Representative)

3/29/2016
Date

WAC 388-76-10375 Negotiated care plan Signatures Required. The adult family home must ensure that the negotiated care plan is agreed to and signed and dated by the:

- (1) Resident; and
- (2) Adult family home.

This requirement was not met as evidenced by:

Based on observations, interviews and record reviews, the adult family home (AFH) failed to ensure the negotiated care plans (NCP) of three of four residents (Residents #1, #3 and #4) were signed by the residents and the AFH representative. This placed the residents at risk of unmet care needs and of receiving services the residents did not negotiate.

Findings include:

Observations, interviews and record reviews occurred on 03/10/2016.

Caregiver A was observed providing care to Residents #1, #3 and #4 throughout the inspection.

Review of records revealed the first page of Resident #1's NCP had a "09/20/2015" date written above the resident's name, which the Resident Manager (RM) said was the date the NCP was updated. The signature page of the NCP was last signed on 07/20/2013 by the RM. There were no resident or resident representative signatures.

Resident #3's 09/10/2015 NCP was signed by the RM. There were no resident or AFH representative signatures.

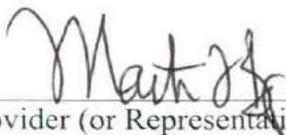
Resident #4's 01/27/2015's NCP was signed by the RM. There were no resident or AFH representative signatures.

In interview, the RM said she had discussed the care plans with the residents and their representatives but did not have them sign the plans.

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DSHS/ADSS/ARCS

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, BAILEY MANOR INC is or will be in compliance with this law and / or regulation on (Date) 4/10/2016. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.



Provider (or Representative)



Date

WAC 388-76-10530 Resident rights Notice of services. The adult family home must provide each resident notice in writing and in a language the resident understands before admission, and at least once every twenty-four months after admission of the:

- (1) Services, items, and activities customarily available in the home or arranged for by the home as permitted by the license;
- (2) Charges for those services, items, and activities including charges for services, items, and activities not covered by the home's per diem rate or applicable public benefit programs; and
- (3) Rules of the home's operations.

This requirement was not met as evidenced by:

Based on interviews and record reviews, the adult family home (AFH) failed to provide two of three residents (Residents #1 and #4), written notice of the house rules, resident rights, services and activities provided, and the charges for them, at least every twenty-four months after admission. This failure may have resulted in the residents being unaware of house rules, rights, services, and costs.

Findings include:

Interviews and record reviews occurred on 03/10/2016.

In interview, the Resident Manager (RM) said they had three residents, including Resident's #1 and #4 who had lived at the AFH for several years.

Review of records revealed Resident #1's admission agreement (which included house rules, resident rights, services and activities provided, and charges for them) was last reviewed on 06/24/2012. Resident #4's admission agreement was last reviewed on [REDACTED] 2012.

The RM said they had not reviewed the residents' admission agreements at least once every twenty-four months.

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DSHS/ADSARCS

Attestation Statement

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Mark J. Jey
Provider (or Representative)

3/27/2016
Date

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APR 05 2016
DSHS/ADSARCS