



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION

PO Box 45819, Olympia, WA 98504

December 17, 2019

Jesus T Carbonel
Mercedes M Carbonel
CARBONEL'S AFH
3212 LIBBY RD NE
OLYMPIA, WA 98506

RE: CARBONEL'S AFH License #150500

Dear Provider:

On December 16, 2019 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated November 8, 2019.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:
Denise Nolan, NCI-Community Complaint Investigator

If you have any questions please, contact me at (360) 664-8421.

Sincerely,

Chris Cornell, Field Manager
Region 3, Unit D
Residential Care Services



**Residential Care Services
Investigation Summary Report**

Provider/Facility: CARBONEL'S AFH (686575)

Intake ID(s): 3673555

License/Cert. #: AF150500

Investigator: Nolan, Denise

Region/Unit: RCS Region 3/Unit D

Investigation Date(s): 11/06/2019 through 11/08/2019

Complainant Contact Date(s): 11/05/2019

Allegations:

Quality of care/Treatment - No Facility Staff available to accept Named Resident back into the adult family home (AFH).

Investigation Methods:

Sample: Named Resident, 2 other Residents

Observations: Named Resident, 2 other Residents, care and services, facility Staff interaction with residents, environment and safety measures.

Interviews: Named Resident, 1 other Resident, Facility Staff, Other's not associated with facility, interdisciplinary team

Record Reviews: Named Resident record, 2 other Resident's record, medication administration record

Allegation Summary:

Quality of care-Treatment - Named Resident was brought back to the AFH after church by Other's not associated with facility and after knocking and yelling for 30 minutes no one answered the door. A relative of Facility Staff arrived, unlocked the front door and let them into the home. Other's not associated with facility stated the lights were off and nobody could be found. They observed 2 other Residents alone in their bedrooms. Facility Staff stated a caregiver was present in the home but they were ill and sleeping in their bedroom. Facility Staff stated at the time of the incident they were doing the recycling in the garage and did not expect or hear Named Resident arrive. The detached garage was observed to be located behind the AFH. The 2 other Residents left unattended both have mobility issues and need assistance with transfers, repositioning and evacuation in case of an emergency. Failed practice was identified during investigation.

Unalleged Violation(s):

Yes No

None



**Residential Care Services
Investigation Summary Report**

Conclusion / Action: **Failed Provider Practice Identified / Citation(s) Written**

Failed Provider Practice Not Identified / No Citation Written

Quality of care/Treatment - 2 residents that need assistance during an emergency evacuation were left alone and unattended for a period of time. Failed practice was identified during investigation. See SOD dated 11/08/19, WAC 388-76-10400 3b.



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 PO Box 45819, Olympia, WA 98504

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 REGION 3

Statement of Deficiencies	License #: 150500	Completion Date
Plan of Correction	CARBONEL'S AFH	November 8, 2019
Page 1 of 3	Licensee: Mercedes M Carbonel	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site complaint investigation of: 11/6/2019

CARBONEL'S AFH
 3212 LIBBY RD NE
 OLYMPIA, WA 98506

This document references the following complaint number: 3673555

The department staff that inspected and investigated the adult family home:

Denise Nolan, BSN, RN, NCI-Community Complaint Investigator

From:

DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 3, Unit D
 PO Box 45819
 Olympia, WA 98504
 (360)664-8421

As a result of the on-site complaint investigation the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Chris Cornell
 Residential Care Services

Nov 13, 19
 Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

Mercedes M Carbonel
 Provider (or Representative)

11/15/2019
 Date

This document was prepared by Residential Care Services for the Locator website.

WAC 388-76-10400 Care and services. The adult family home must ensure each resident receives:

- (3) The care and services in a manner and in an environment that:
(b) Actively supports the safety of each resident; and

This requirement was not met as evidenced by:

Based on observation, interview and record review the adult family home (AFH) failed to ensure 2 of 3 residents (Resident #2, Resident #3) received care and services that actively supported the safety of each resident. This failure placed the residents at risk for harm due to unmet safety needs related to mobility and evacuation in an emergency.

Findings included...

Resident #2 (R2) admitted to the adult family home on [REDACTED] 06 with diagnoses of [REDACTED] and [REDACTED]. R2's assessment dated 08/25/19 shows they have limited mobility requiring a 2 person transfer and repositioning every 2 hours.

R2 was observed in their bedroom lying in a hospital bed with their wheel chair next to the bed.

Resident #3 (R3) admitted to the AFH on [REDACTED] 19 with diagnoses of [REDACTED] and [REDACTED]. R3's assessment dated 10/08/19 shows they are bedfast (unable to leave bed due to limited mobility), require repositioning every 2 hours and are unable to exit independently in an emergency.

R3 was observed lying in their hospital bed calling out for their mother.

CC1 stated during telephone interview on 11/06/19 at 8 AM, they brought Resident #1 (R1) back to the AFH after church. After knocking on the door, ringing the doorbell and yelling for about 30 minutes a relative of Staff A arrived, unlocked the door and let them into the home. CC1 stated the "lights were out" and "nobody" could be found. CC1 said they observed R2 and R3 alone in their bedrooms. CC1 left the home and drove R1 to a relatives. After contacting Staff A by telephone CC1 brought R1 back to the AFH.

During interview on 11/06/19 at 11:45 AM Staff B stated they were sleeping because they were sick and did not hear CC1 knocking or ringing the doorbell.

Staff A stated during interview on 11/06/19 at 11:45 AM Staff B was in the home but was ill and sleeping in their bedroom. Staff A stated they were in the garage for about 20 minutes doing the recycling and did not expect or hear R1 arrive. The detached garage was observed to be located behind the AFH. Staff A said R2 and R3 were napping and thought it was a good time to do the recycling.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, CARBONEL'S AFH is or will be in compliance with this law and / or regulation on (Date) 11-15-2019. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

From now on I will make sure that one of us is awake watching at all times while doing work at the garage.

M Carbonel
Provider (or Representative)

11/15/2019
Date

This document was prepared by Residential Care Services for the Locator website.