



An interactive, five-day (40 hours) workshop designed to address
The Sergeants' Role

As Follower & Leader

In Day-To-Day Operations

In Financing & Budgeting

In People Management

In Community & Media Relations

TUITION

\$500 for the 5-day program; includes all course materials. Please check with our office for multiple-registration discounts.

TO REGISTER AND PAY YOUR TUITION

Register On Line At:

<http://www.theresultsgroupltd.com>

You May Use Your Credit Card To
Pay On Line

Or Call Our Office at 541-354-9956 To Process Payment Information By Phone



PAYMENT

We also accept agency and personal checks. All payments are due prior to the class date.

WHO SHOULD ATTEND

The Sergeants' Academy is structured for candidates for promotion and those who already hold the rank of Sergeant in a Law Enforcement agency.

In addition, non-sworn candidates for promotion or those who are already First Line Supervisors are encouraged to attend.

YOUR INSTRUCTOR

Stephen L. Kent, founder and president of The Results Group, Ltd. has more than 30 years management, training and facilitation experience. As a management consultant, he specializes in helping organizations design and implement programs to improve personal and organizational effectiveness. Steve is a dynamic speaker who is known for his straight talk that gets right to the heart of key issues.



The Sergeants' Academy

TRAINING SITE

Spokane County Sheriff's Office

10319 E. Appleway Boulevard, Spokane, Washington 99206

HOST AGENCY

Spokane County Sheriff's Office

DATES

March 5—9, 2012

CLASS TIMES

0800 hours—1700 hours

AMONG THE MANY THINGS YOU WILL LEARN ARE:

- How to professionalize the rank of Sergeant in your organization
- Improved management and leadership skills
- Dealing with the problem employee
- Practical techniques for managing change
- Interpersonal relations and communication
- Positioning for sustainable funding for your agency
- Understand performance based planning and budgeting
- How to build a strong team focused on achieving results
- The Sergeants' role in the organization