

Powerful & Effective

Interview Techniques

Strategies for Public, Private & Enforcement Investigators
Instructed by FBI Agent Dick Miller (ret.)

July 18, 2011 8:00am - 4:30pm

at the Best Western Park Plaza Hotel
620 S. Hill Park Drive, **Puyallup, WA**

Cost: Only **\$99**

when you register via our website:

www.code4.org

**Register via phone 800-622-9391 & cost is \$109
(Save \$10 when you register on-line)**

Cost includes course certificate & handout. Group discounts (10 or more)

Prepayment is not required, we can bill your agency!

Attendance certificates will be available for CEU credit or training files.

Course Content:

- Focused Interview Strategies
- Interview Fundamentals
- Verbal & Non-Verbal Behavior
- Active NVB in Interview Situations
- Interviewing Victims, Witnesses, Suspects
- Memory Retrieval
- Use of Memory Retrieval Method
- Use of Behavioral Questions
- Building Rapport with Your Subject

Intended Audience:

- Any Law Enforcement Personnel
- State Board Investigators
- Private Investigators, Arson Investigators
- Local, State & Federal Investigators
- Licensing and Employment Investigators
- USFS, ICE, BLM, DEA & Military Investigators
- Children's Services & Elder Abuse Investigators
- Liquor Control and Gaming Investigators
- Insurance, Fraud, Lottery Investigators
- Police, Probation, Corrections, Campus Police
- T.S.A. Investigators, Tourism Police, Homeland Security
- Government Inspectors & Examiners
- School Security Personnel / Investigators

Instructor:

F.B.I. Agent Dick Miller (*retired*) has impressive experience conducting interviews for criminal, private and employment related cases both foreign and domestic. Mr. Miller spent an incredible 30 years with the Federal Bureau of Investigation investigating criminal cases, including violent crimes, financial crimes, applicant background investigations and other FBI related incidents.

Mr. Miller has also served as an instructor for FBI courses on Interview/Interrogation, Criminal Investigation and Crisis Negotiations. Mr. Miller currently provides instruction on topics such as, Interview and Interrogation, Criminal Investigation and Instructor Development in the United States and Internationally in countries including Afghanistan, Bosnia, Botswana, Columbia, Kenya, Mozambique and the United Arab Emirates.

He has a wealth of experience and insight and understands the complicated situations and diversity within which we conduct our investigations. He is also a licensed private investigator, security consultant and contract background investigator.

Code 4 Public Safety Education Association - 800-622-9391 - a non-profit 501(c)(3) Education Association - Tax ID number 93-1248059

Code 4 Public Safety Education Association has provided training in the United States since 1995!

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