

**Performance Leadership Institute, Inc.
Presents:**

DEALING WITH THE MENTALLY ILL

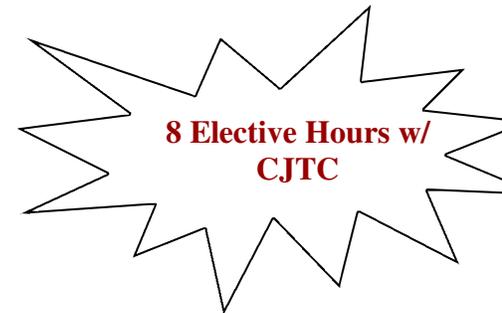
*A Guide for Public Safety Personnel To
Better Understanding, Tools and Techniques*

Learn how to better address one of the most common challenges faced by law enforcement and public safety personnel today - encounters with the mentally ill.

Attend this course and you will learn:

- How to recognize the signs and symptoms of mental illness
- Communication techniques when encountering the mentally ill
- How to better de-escalate high-anxiety encounters with mentally ill
- What to do in a crisis to decrease the need for force

This program is designed for all levels of public safety personnel including patrol, jail, dispatch, fire, parole and probation, juvenile and other types of public safety positions. The class focuses on providing attendees with a better understanding of mental illness, its signs and symptoms, de-escalation techniques, communication tools and a broader "tool-box" to more effectively handle encounters with mentally ill in all types of public safety situations. This course is taught by Brian Wolff, a licensed clinical social worker with experience as a crisis negotiator, experience with a variety of public safety situations and a background in dealing with mentally ill, substance abusers, and individuals in other types of mental health crises. His insight and understanding is sure to give you many more tools to help in your next encounter of this type.



REGISTER ONLINE AT WWW.PLI.US.COM

Call April at (541) 490-5300 or Email at alee@pli.us.com for more information

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\$150 each