

# Workplace Safety & Security

*Preparing for Difficult People and Dangerous Situations*

\* Office Personnel \* Field Staff \* Front Desk Staff \* Support Staff \* Supervisors

**August 6, 2014** 9:00a - 4:00p  
at the Kennewick Police Dept. Training Room  
211 W. 6th Avenue, Kennewick, WA

Cost: Only \$99

when you register via our website: [www.code4.org](http://www.code4.org)

Register via phone 800-622-9391 and cost is \$109

Cost includes attendance certificate & handout

Training made possible by the Kennewick Police Dept.

## Course Content

- Current trends in community violence
- Preparing for emergencies including:  
*fires, earthquakes, bomb threats, lockdowns  
medical emergencies, extreme weather*
- Surviving contact with armed or violent assailants
- Improve your skills for seeing danger
- Learn interaction skills for dealing with:  
*different, difficult & dangerous people*
- Learn the body language of dangerous people
- Communicating with difficult citizens
- Active Listening in times of crisis
- Evaluating odd, suspicious & dangerous events
- Consider the elements of self protection and preservation
- Know your surroundings and your plan for action
- Review of 911 system and emergency responder interaction

This classroom based course provides you with skills to prevent, protect, evaluate and recover when an emergency or violent event happens around you.

Be mentally prepared for modern day safety and security related events that affect us, our agencies, our coworkers and our communities.

## Intended Audience

- Anyone with potential emergencies, difficult events or difficult people at work:
- Any office, field or support personnel
  
- **Government Employees - Public Utilities Staff**
- **Security, Risk Mngrs** - **Court Staff**
- **Inspectors/Examiners** - **Corporate Staff**
- **Human Resources** - **Probation**
- **Emergency Managers** - **Fairs/Event Staff**
- **DOE, DHS, DOT,** - **Transportation**
- **Family Services Staff** - **CSO's, Parking Staff**
- **Licensing staff** - **Loss Prevention**
- **Code Enforcement** - **Liquor & Gaming**
- **Parks & Rec Staff** - **Business Personnel**
- **Front Desk Staff** - **Corporate Security**
- **Campus Safety** - **Corrections**



## Course Instructor

**Captain Joe Puckett** spent 21 years in law enforcement responding to emergency events and criminal incidents. As a hostage/crisis negotiator he has dealt with people in times of crisis. Since 1991 he has instructed enforcement, government and corporate staff in areas of human behavior and human influence, indicators of violence and securing facilities and events. He is also a two time national award of merit winner for his investigations/instruction.

**Code 4 Public Safety Education Association, Inc.**

*a non-profit 501(c)(3) Education Association*

Phone: 541-245-0703 Fax: 541-732-1829

Tax ID #93-1248059 -

Make checks payable to "Code 4"

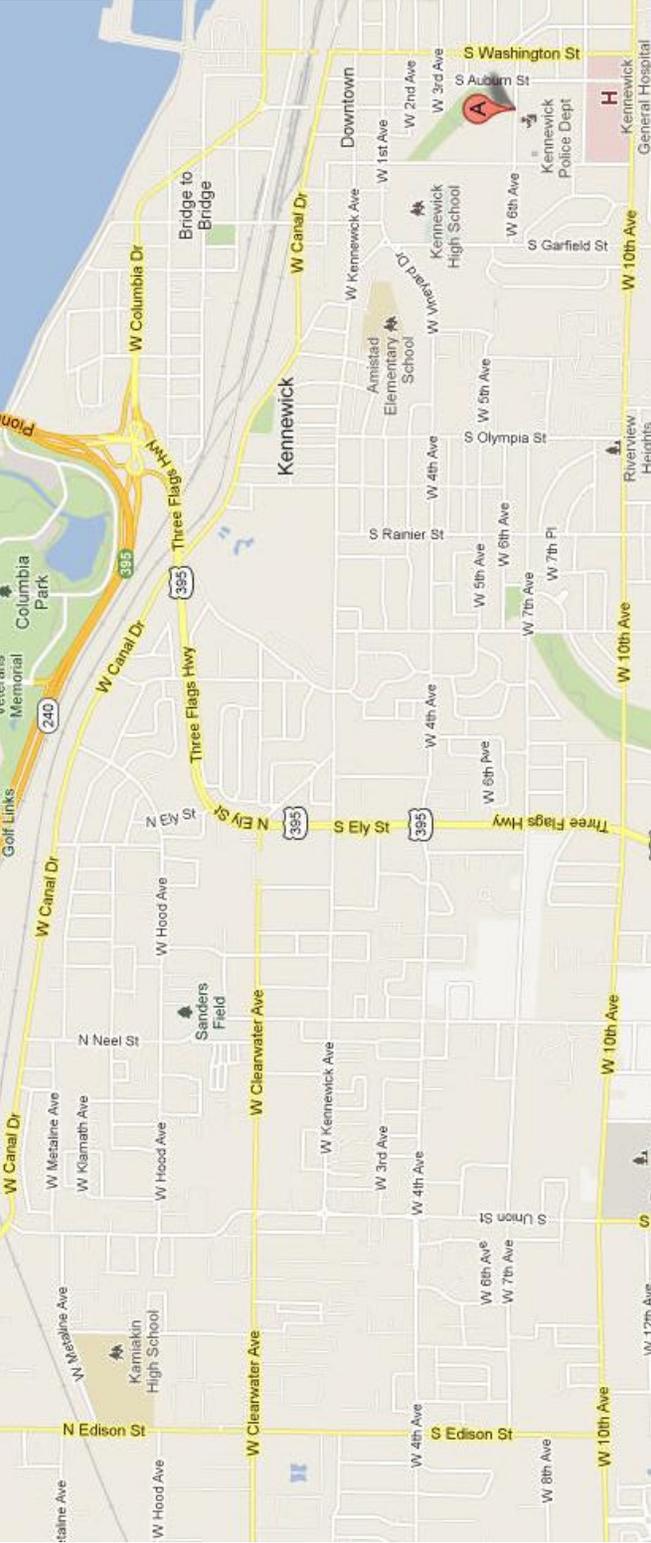
mail to: 711 Medford Center #265,

Medford, OR 97504



[www.code4.org](http://www.code4.org)

**Code 4 has Provided Public Safety Training Since 1995**



### Coffee Shops

- Starbucks Coffee 2.33 mi  
2801 W Clearwater Avenue
- Dutch Bros Coffee 3.25 mi  
4305 W Clearwater Avenue

### Drug Store/Misc.

- Walgreens Drug Store 2.33 mi  
2800 W Clearwater Avenue
- Rite Aid 2.43 mi  
101 N Ely Street

### Grocery

- Red Apple Market .39 mi  
902 S Washington Street
- Yokes Market 2.16 mi  
1410 W 27<sup>th</sup> Avenue
- Safeway 2.24 mi  
2825 W Kennewick Avenue
- Fred Meyer 2.33 mi  
2811 W 10<sup>th</sup> Avenue

### Lodging

- Best Western Kennewick Inn 4.0 mi  
4001 W. 27<sup>th</sup> Ave 509-586-1332  
Gov. Rates/Free Hot Breakfast/On Hwy 395
- Hilton Garden Inn 7.0 mi  
701 N Young St 509-735-4600  
Gov. Rates/Near Mall & Shopping District
- Red Lion Hotel Columbia Center 7.0 mi  
1101 N. Columbia Center Blvd 509-783-0611  
Gov. Rates/Near Mall & Shopping District

# Here For Training?



## We Have Some Great Places To Stay and Eat

**Kennewick Police Department**  
211 W. 6<sup>th</sup> Avenue, Kennewick WA

## American Food

O'Henrys Go Go 721 S Auburn Street	.16 mi
Cedars Restaurant 355 Clover Island Drive	1.09 mi
Denny's 2801 W Kennewick Avenue	1.93 mi
Sterling's Restaurant 3200 W Clearwater Avenue	2.24 mi

## Burgers/Fast Food

Burger King 101 S Washington Street	.35 mi
Burger Ranch 808 W Vineyard Drive	.52 mi
Zip's Hamburgers & Fish 400 E Columbia Drive	.78 mi
Carl's Jr. 2804 W Kennewick Avenue	1.93 mi
Jack In The Box 2722 W 10 <sup>th</sup> Avenue	2.07 mi
KFC – A& W 2631 W Kennewick Avenue	2.16 mi
McDonald's 2721 W Kennewick Avenue	2.18 mi

## Chinese Food

China Café Restaurant 131 N Ely Street	1.95 mi
Shang Hi Restaurant 3013 W Clearwater Avenue	2.07 mi
Double Dragon Restaurant 3107 W Clearwater Avenue	2.50 mi
Panda Express 401 N Ely Street	3.10 mi

## Italian Food

Casa Mia 2541 W Kennewick Avenue	1.75 mi
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## Mexican Food

Kiko's Tacos 1014 S Washington Street	.35 mi
Taco John's 701 W Vineyard Drive	.47 mi
Fiesta Mexican Restaurant 103 W 27 <sup>th</sup> Avenue #3911	1.32 mi
Azteca Mexican Restaurant 2807 W 10 <sup>th</sup> Avenue	1.98 mi
Roberto's Taco's 3150 W Clearwater Avenue	2.55 mi

## Pizza

Pizza Hut 818 W Vineyard Drive	.52 mi
Hubby's Pizza 346 W Columbia Drive	.76 mi
Roundtable Pizza 3300 W Clearwater Avenue	2.66 mi

## Sandwich Shops

Subway 404 S Washington Street	.28 mi
Quiznos 3107 W Kennewick Avenue	1.92 mi
Bruchi's 2417 W Kennewick Avenue	1.94 mi
New York Richie's 5011 Clearwater Avenue	3.74 mi

## Thai Food

Thai Spice Restaurant 5601 W Clearwater Avenue #112	3.72 mi
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*These are just a few suggestions;  
the City of Kennewick has over  
100 eating establishments!*