

Tactical Silence

Improved Safety * Increased Focus & Listening Skills * Interpret Danger



July 17, 2013 8:00 am to 5:00 pm
at the Best Western Park Plaza Hotel
620 S. Hill Park Drive, Puyallup, WA
(Course made possible by Puyallup Police Department)



Course Covers

- Recognizing Our Barriers to Seeing Danger
- Diagnosing Intentions & Movements
- Understanding Human Channels & Controls
- Interpreting The Body's Indicators of Action
- Active Listening in Critical Situations
- Powerful Communications/Listening Tools

Everyday people in our positions are assaulted or victims of action that we or they "didn't see it coming". Statistically many of us have a 1 in 4 chance of being victim of minor or serious assault within the next 7 years. The reason we don't see it coming is our poor knowledge of body language, how attentive we are to those around us and our normal tendencies to separate ourselves from the "Turkeys" we deal with.

This highly rated course strives to help you increase your confidence to see disagreement and danger. Content helps you react quicker and make decisions as to what a person is feeling toward you in any work situation, friendships and relationships too. Reading body language, listening skills, active listening skills and questioning ideas are all part of this training. PowerPoint and videos will be used to complement the education and make this an enjoyable training day.

Cost: Only \$99

when you register via website: www.code4.org
register via phone 800-622-9391 & cost is \$109
(Save \$10 when you register on-line)
Cost includes course certificate & handout
Group discounts (10 or more)
Attendance certificates provided for CEU's or training files.

Intended Audiences

This course is intended for anyone dealing with difficult people or potentially dangerous situations. Great training for all law enforcement personnel, probation, corrections, campus safety, security, liquor control, gaming enforcement, parks staff, investigators, government inspectors, government examiners, all federal agencies, Fire, EMS, and their support staff.

This training is valuable for government service personnel, banks, schools and corporate auditors. The knowledge application is up to you for improving work and personal safety and service.

Course Instructor:

Captain Joe Puckett (former administrator) has responded to many critical incidents and difficult people in his 21 years of law enforcement experience. Through these responses he developed an extreme interest in human behavior and the response to words and actions. Joe Puckett has a diverse background which includes crisis/hostage negotiator, first responder investigator, administrator, airport and event/location security, dignitary protection and dealing with the public on non-criminal related matters. He has been a public safety instructor since 1991. He receives a high rating from all levels of attendees including local to federal personnel and from law enforcement to the private/corporate range of staff.

Code 4 Public Safety Education Association, Inc.

a non-profit 501(c)(3) Education Association

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