

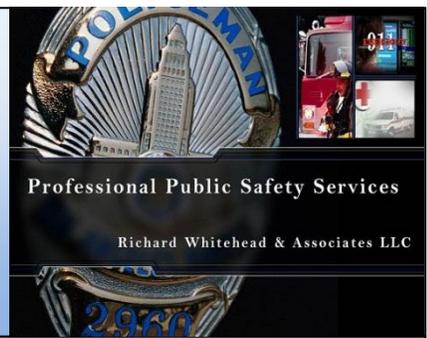
# Leadership 101 ~ For Supervisors & FTO's

Oct. 29 - 30, 2012, 0800-1700

Spokane S.O. Training Center  
10319 E Appleway, Spokane Valley, WA

**\$149** 4<sup>th</sup> FREE  
with 3 paid

Register on website below



Specifically designed to strengthen skills and overcome the challenges that inhibit confidence and responsibility in supervision.

Our **Leadership 101** course is proven in 'real-world' environments.

## Target Areas:

**Confidence ~ Ethics ~ Respectful Leadership ~ Motivation  
Communication (verbal and non-verbal) ~ Leadership Styles  
Strategic Planning ~ Team Motivation ~ Collaborative Skills  
Conflict Resolution ~ Group Dynamics ~ Decision Making ~  
Organization ~ Liability ~ Morale ~ Documentation**

This interactive course uses immersion techniques to encourage members through discussions, memorable exercises, and scenarios. Creating a new understanding, appreciation, and energy in fulfilling their role as a trustworthy and influential Leader.

Participants remark that our courses are the *"best they've ever attended"*, and that our programs are *"well prepared, presented, and structured."*

*We invite you to contact us to discuss how we may work together in equipping your personnel with invaluable life skills benefiting their department as well as the community they serve.*

<http://www.rickwhitehead.com>

Call 208.262.3645